



Mercedes-Benz

Mercedes-Benz USA, LLC

Alan J. McLaren

Vice President  
Customer Services

**Safety Recall # 2010110008**  
**Mercedes-Benz Headlamp and Turn Signal Grills**

January, 2011

Dear Mercedes-Benz Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has decided that certain model year 2002-2010 G-Class vehicles equipped with and dealer installed (accessory) headlamp and front fender turn signal grills fail to conform to the requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 108 S7.8.5, "Lamps, Reflective Devices, and Associated Equipment." Mercedes-Benz USA, LLC (MBUSA) therefore has initiated a recall of these vehicles. (Rear tail lamp grills are not affected by this recall). Our records indicate that your vehicle is included in the affected population of vehicles.

**WE SENT YOU THIS NOTICE BECAUSE WE ARE CONCERNED ABOUT YOUR SAFETY.**

The headlamps of the affected vehicles are equipped with a protective grill for protection of the headlamps during off-highway operation. FMVSS 108 S7.8.5 specifies that a grill shall not be installed in front of the lamp. The affected vehicles with the protective grills installed fail to meet all luminosity requirements of FMVSS 108 thereby increasing the risk of a crash. The affected vehicles may also be equipped with an allowable grill cover for front turn signal protection which also affects compliance with FMVSS 108 by reducing the turn signals' light visibility to other motorists.

MBUSA will conduct a recall campaign for the subject vehicles described above. The recall will be conducted to remove the headlamp grills and install improved turn signal units optimized for usage with front fender mounted grills (if installed). MBUSA will reimburse you for the cost of the removed headlamp grills.

An authorized Mercedes-Benz dealer is available to repair your vehicle to correct the situation described above. This service will be provided free of charge. The working time required is approximately one half hour. As a matter of normal service process, the authorized Mercedes-Benz dealer will also check for other repair measures which might be applicable to your vehicle and this may increase the required working time. Please contact an authorized Mercedes-Benz dealer for additional information and to schedule an appointment at your earliest convenience.  
Please mention Recall Campaign #2010110008.

If you are no longer the vehicle owner, or have a change of address, please complete the reverse side of this letter and return the complete letter in the enclosed envelope. If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee. If you have paid to have this recall condition corrected prior to this notice you may be eligible to receive reimbursement. Please see the reverse side of this notice for details.

Please contact an authorized Mercedes-Benz dealer should you have any questions or encounter any difficulty regarding this recall. If a dealer is unable to remedy your situation please contact us at 1-(800) FOR-MERCEDES (1-800-367-6372).

If an authorized Mercedes-Benz dealer or Mercedes-Benz USA, LLC, fails or is unable to perform this service without charge within 60 days, pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this situation may cause you.

Sincerely,

Mercedes-Benz USA, LLC  
One Mercedes Drive  
P.O. Box 350  
Montvale, NJ 07645-0350  
Phone 1-800-FOR-MERCEDES (1-800-367-6372)  
Fax (201) 476-6211  
[www.MBUSA.com](http://www.MBUSA.com)

IMPORTANT

IF FOR ANY REASON YOU DO NOT NOW OWN THIS VEHICLE OR HAVE A CHANGE OF ADDRESS, PLEASE COMPLETE THE SECTION BELOW, PLACE IN THE ENCLOSED ENVELOPE, AND DROP IN ANY MAIL BOX. IF POSSIBLE, PROVIDE THE NAME AND ADDRESS OF THE PRESENT OWNER SO THAT WE MAY CONTACT THEM.

- SCRAPPED
- STOLEN
- OTHER \_\_\_\_\_
- SOLD \_\_\_\_\_ I HAVE SOLD THE VEHICLE TO:
- MY NEW ADDRESS IS:

NAME \_\_\_\_\_

STREET \_\_\_\_\_ APT. \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

PHONE \_\_\_\_\_

THANK YOU FOR YOUR COOPERATION

\*\*\*\* PLEASE DO NOT DETACH. RETURN COMPLETE LETTER \*\*\*\*  
DO NOT USE THE ENCLOSED ENVELOPE FOR OTHER CORRESPONDENCE

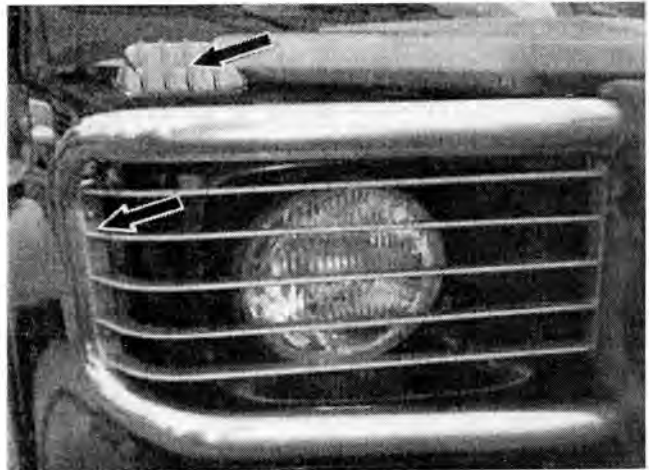
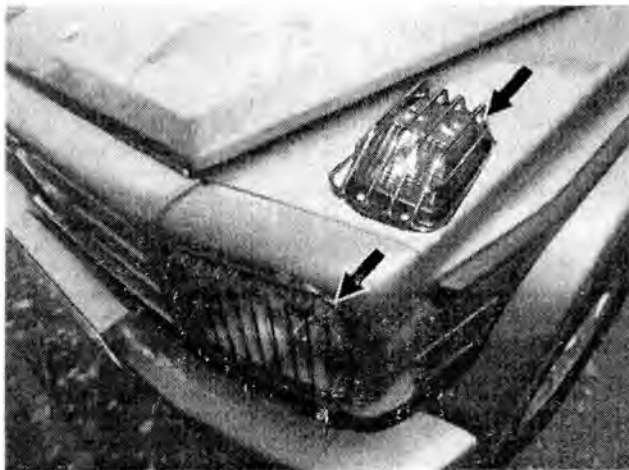
Reimbursement to Customers for Repairs Performed Prior to Recall

If you have already paid to have this recall condition corrected you may be eligible to receive reimbursement.

Requests for reimbursement may include parts, labor, fees and taxes. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Mercedes-Benz dealer.

Please speak with your dealer concerning this matter.

Affected Headlamp Grills and Turn Signal Grills



Please contact us at 1-(800) FOR-MERCEdes (1-800-367-6372) to be added to the recall campaign



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**Safety Recall # 2010110008  
Mercedes-Benz Accessory Headlamp  
and Turn Signal Grills**

January, 2011

Dear Mercedes-Benz Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has decided that certain model year 2002-2010 G-Class vehicles equipped with and dealer installed (accessory) headlamp and front fender turn signal grills fail to conform to the requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 108 S7.8.5, "Lamps, Reflective Devices, and Associated Equipment." Mercedes-Benz USA, LLC (MBUSA) therefore has initiated a recall of these vehicles. (Rear tail lamp grills are not affected by this recall). Our records indicate that your vehicle does not have factory equipped headlamp or front fender turn signal grills, **but that you may have purchased an accessory Mercedes-Benz headlamp or front fender mounted turn signal grill from an authorized Mercedes-Benz dealer.**

**WE SENT YOU THIS NOTICE BECAUSE WE ARE CONCERNED ABOUT YOUR SAFETY.**

The headlamps of the affected vehicles are equipped with a protective grill for protection of the headlamps during off-highway operation. FMVSS 108 S7.8.5 specifies that a grill shall not be installed in front of the lamp. The affected vehicles with the protective grills installed fail to meet all luminosity requirements of FMVSS 108 thereby increasing the risk of a crash. The affected vehicles may also be equipped with an allowable grill cover for front turn signal protection which also affects compliance with FMVSS 108 by reducing the turn signals' light visibility to other motorists.

**If your vehicle is equipped with a Mercedes-Benz accessory headlamp grill or front fender mounted turn signal grill (see reverse side for photo) please contact us at 1-(800) FOR-MERCEdes (1-800-367-6372) to be added to the recall campaign.**

**If your vehicle is not equipped with a Mercedes-Benz accessory headlamp grill or front fender mounted turn signal grill, it is not included in the recall and you may disregard this recall letter.**

MBUSA will conduct a recall campaign for the subject vehicles described above. The recall will be conducted to remove the headlamp grills and install improved turn signal units optimized for usage with front fender mounted grills (if installed). MBUSA will reimburse you for the cost of the removed headlamp grills.

An authorized Mercedes-Benz dealer is available to repair your vehicle to correct the situation described above. This service will be provided free of charge. The working time required is approximately one half hour. As a matter of normal service process, the authorized Mercedes-Benz dealer will also check for other repair measures which might be applicable to your vehicle and this may increase the required working time. Please contact an authorized Mercedes-Benz dealer for additional information and to schedule an appointment at your earliest convenience after you have called us at 1-(800) FOR-MERCEdes (1-800-367-6372) to be added to the recall campaign. Please mention Recall Campaign #2010110008.

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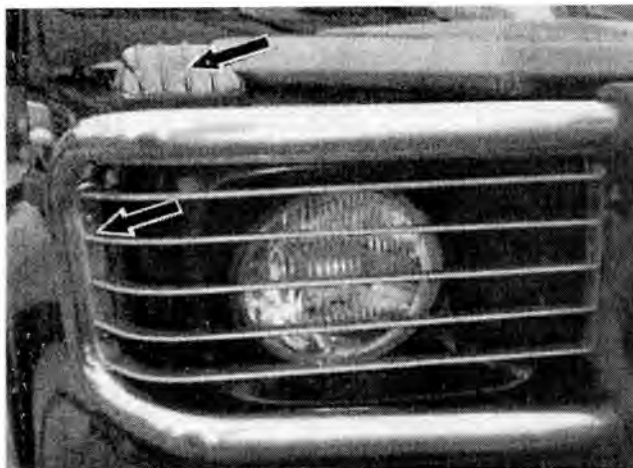
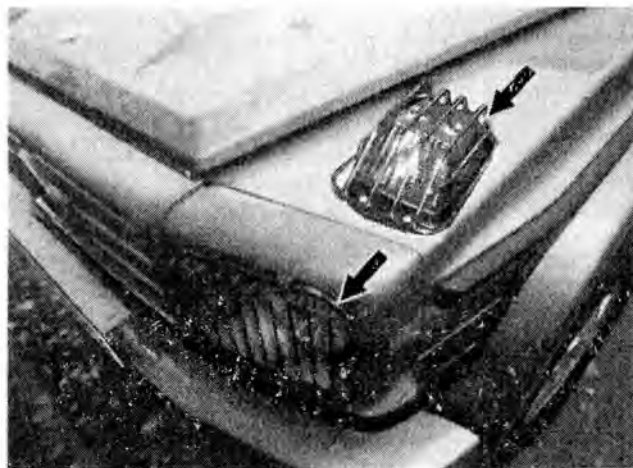
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