

SAFETY RECALL NOTICE



AUTOCAR SAFETY RECALL A-1003 NHTSA RECALL 10V-363 August 2010

Dear Autocar Truck Owner:

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Autocar, LLC has decided that a defect which relates to motor vehicle safety exists in a total of 2184 model-year 2008 and 2009 model-year ACX model heavy-duty class 8 vehicles, built between 30 November 2007 and 28 July 2010, with serial numbers in the range 206732 through 211912.

MODELS AFFECTED: Autocar ACX 2008 and 2009

COMPONENTS AFFECTED: Ignition Relay

SAFETY DEFECT: Water intrusion in the ignition relay of the affected vehicles may lead to corrosion, which may short-circuit the relay causing the part to fail. Failure of the relay could cause the engine to shut down without warning or fail to start.

POTENTIAL RISK: This may affect the control of the truck, increasing the risk of a crash.

PRECAUTIONS YOU CAN TAKE: Visually inspect the ignition relay on your truck for signs of water intrusion or corrosion. Promptly call Autocar's Project Manager for this recall at 765-489-1960 or 765-489-6016 to authorize and arrange for the repairs.

REPAIR REQUIRED: At no charge to you regardless of your truck's age or mileage, Autocar will replace the Bitron Ignition Relays on all the affected vehicles even if there are no apparent signs of water intrusion or corrosion.

TIME REQUIRED FOR THE REPAIR: The labor time to repair your truck may take up to 1 hour.

WHAT YOU SHOULD DO: Promptly call Autocar's Project Manager for this recall at 765-489-1960 or 765-489-6016 to authorize and arrange for the repairs.

PRIOR REPAIRS: If you have previously paid for repairs relating to the Bitron Ignition Relay, you may be entitled to recover the amount you paid for those repairs. Submit a copy of all documentation supporting your claim to Autocar at the address set forth below in the "Assistance" section.

SAFETY RECALL NOTICE



**NOTICE
REGARDING
LEASED VEHICLES:**

If you are a Lessor (as defined below) of a vehicle that is affected by this notice, you are obligated under federal law to provide a copy of this Notice to the lessee of such vehicle within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the lessee(s) to whom you send a copy of this Notice, the date you send the Notice and the VIN of the vehicle that you have leased to the lessee(s).

For purposes of this Notice, the term "Lessor" means a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles (as defined in 49 CFR Section 577.4), as of the date of this Notice.

**OWNER RECALL
RESPONSE CARD:**

The enclosed Owner Recall Response Card identifies your truck. Please complete this postage-paid card and return it to Autocar. If you do not own, have sold or have traded the vehicle identified on the card, please indicate that on the postage-paid card and return it to Autocar.

ASSISTANCE:

If you need assistance with this recall, call our toll-free numbers below or write to Autocar at:

Autocar, LLC
Service & Warranty Department
551 S Washington St.
Hagerstown, IN 47346-0190
888-218-3611 (Toll Free)
877-973-3486 (Toll Free)

You may also submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, DC 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this recall may cause, but we hope you recognize Autocar's concern for your safety and satisfaction with your truck.

Sincerely,

AUTOCAR, LLC