

December 13, 2010

Re: **SAFETY RECALL NOTICE**

Vin #
UNIT # 40649

Collins Bus Corporation Recall # 10V-362

Dear Collins Bus Corporation Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason for This Recall:

Collins Bus Corporation has decided that certain model year 2009 Bantam, Super Bantam, and Grand Bantam school buses built on Ford and Chevy Cutaway chassis between April 28, 2008 and October 17, 2008, fail to conform to the requirements of Federal motor Vehicle Safety Standard No. 222, "School Bus Passenger Seating and Crash Protection." In the event of a crash, the seat occupant may not be adequately protected, possibly resulting in serious injury.

Inspection and Repair Procedure:

- Please contact Collins Bus Customer Service at 1-800-533-1850 x 424 and you will be assisted in finding the nearest Collins Bus dealer to perform the below services.
- Assure the bus in question has seats that need to be repaired. Read the date stamp on the steel angle that attaches the seat frame to the wall track. Date stamp should read between 18-08 and 31-08 inclusive. If there is no date stamp or there is a white decal under the frame stating that the seat was made by CE White Corp then this bus will not need to be repaired. See Photos 1, 2, & 3 below.
- If repair is required, remove the lag screw that attaches the leg front clip to the seat bottom tube frame structure. See photo 4 below.

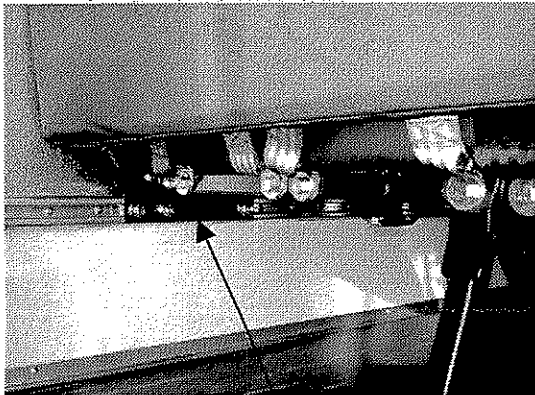


Photo 1

Steel Angle with Date Stamp

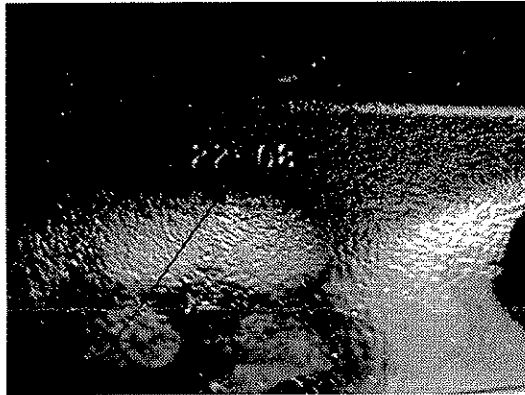


Photo 2

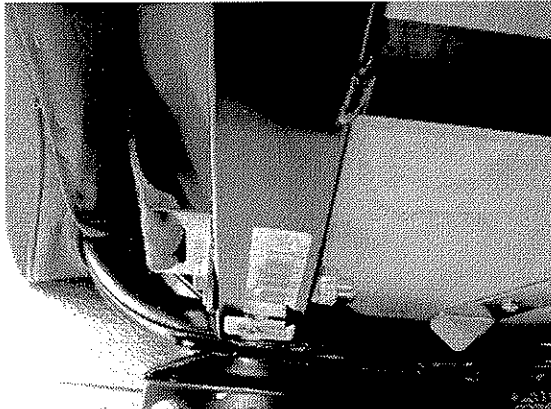


Photo 3

CE White decal

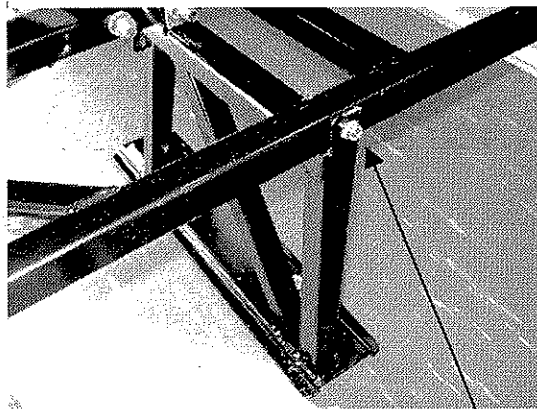


Photo 4

Lag Screw to be Removed

continued on back

COLLINS BUS NOTIFICATION PROGRAM

10V-362

Owner Response Postcard

VIN **1GBJG31K981196533**
Collins Unit Number **40649**

- This vehicle was inspected and repaired according to instructions
- This vehicle was inspected and determined to not need repair
- This vehicle was sold to: _____
- This vehicle was stolen
- This vehicle was destroyed

Name _____
Address _____
City _____
State/ZIP _____

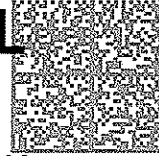
OWNER'S (OR FORMER OWNER'S) SIGNATURE



P.O. BOX 2946
HUTCHINSON, KS 67504-2946

SAFETY RECALL NOTICE

Collins Bus Corporation Recall # 10V-362



UNITED STATES POSTAGE
PITNEY BOWERS
02 1M \$ 00.44⁰
0004271217 DEC 21 2010
MAILED FROM ZIP CODE 67501

JAN 03 2011

Estimated Repair Time:

Repair is estimated to take about 1 hour per bus. Warranty allowance procedures will cover the vehicle service required in this program at no cost to you.

Owner Response Postcard:

Enclosed you will find an Owner Response Postcard. Please fill in the appropriate information regarding ownership of the vehicle, the Vehicle Identification Number (VIN), and status of the repairs. Please sign it and return it to us after you complete the card and after any necessary vehicle repairs are complete.

Change of Address or Ownership:

If you are not current owner of the vehicle, please indicate this on the Owner Response Postcard and return the card to us. If you have leased this vehicle to another party, Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Federal Law requires that we advise you of the procedure to follow in reporting a defect to the National Highway Traffic Safety Administration if the defect is not remedied without charge within a reasonable time after the vehicle is brought to a repair shop. You may contact Ginger Markus (Warranty Coordinator for Collins Bus) at 1-800-533-1850 ext. 424 for assistance. You may also report your difficulty to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C., 20590, or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to www.safercar.gov.

Please be assured that Collins Bus Corporation is striving to build our buses with the best value and safety available. Thank you for your cooperation in this matter.

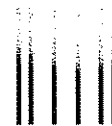
Sincerely,
COLLINS BUS CORPORATION

Collins Bus Corporation

DETACH CARD AT FOLD AND MAIL

Form F-8.3.12 Revision 0

From _____



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 593 HUTCHINSON KS
POSTAGE WILL BE PAID BY ADDRESSEE

COLLINS BUS CORPORATION
PO BOX 2946
HUTCHINSON KS 67504-9951

