

# Daimler Trucks North America LLC

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Detroit Diesel Corporation  
13400 Outer Drive, West  
Detroit, Michigan 48239-4001  
Telephone: 313-592-5000

**Important Safety Recall**  
**NHTSA No.10V-340**

**Subject: Safety Recall 10C5**  
**EPA04 and EPA07 MBE900 Grid Heater**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. This notice is also sent in accordance with the Canadian Motor Vehicles Safety Act.

Daimler Trucks has decided that a defect which relates to motor vehicle safety exists in certain School Bus model year 2006 through 2011 Freightliner Custom Chassis B2 school bus chassis, Thomas Built Bus Saf-T-Liner C2, FS-65 and HDX manufactured from December 2, 2005 through June 30, 2010, equipped with specific MBE900 EPA04 and EPA07 engines assembled with specific intake air grid heaters.

Detroit Diesel Corporation has determined that some certified EPA04 and EPA07 MBE900 engines were assembled with a grid heater which may short circuit and fail due to excessive internal temperatures. If the condition goes undetected it may result in a fire internal to the engine compartment.

Please contact a Detroit Diesel Authorized Repair Facility to arrange to have the Recall performed and to ensure that parts are available. To locate an authorized facility, search online at [www.detroitdiesel.com/supportnetwork/](http://www.detroitdiesel.com/supportnetwork/). The Recall will take approximately **1.6** hours and will be performed at no charge to you. Also, owners may be liable for any progressive damage that results from failure to complete this recall within a reasonable time after receiving this notification.

**IMPORTANT:** When the Recall has been completed, please ensure that a label has been affixed to your vehicle referencing **10C5** which is located on the passenger-side door about 12 inches (30 cm) below the door latch.

If you do not own the unit that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within ten days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information on this, contact Warranty Administration at Detroit Diesel Corporation, 13400 Outer Drive West, Detroit, MI 48239 or call (313) 592-3708.

If you have questions about this Recall, please contact the Detroit Diesel Customer Support Center, 13400 Outer Drive West, Detroit, MI 48239, or call (313) 592-5800 between **8:00 a.m. to 7:00 p.m. Monday through Friday *and* 9:00 a.m. to 3:00 p.m. on Saturday Eastern Standard Time**. If you are not able to have the defect remedied without charge and within a reasonable time, which is not longer than 60 days after you tender the vehicle for repair, you may wish to submit a complaint to Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>. In Canada, if after contacting your dealer and/or Manufacturer Customer Service you have additional questions with regard to this recall, you may contact Transport Canada - Road Safety, 80 rue Noël, Gatineau, Quebec J8Z 0A1, or call 1-800-333-0510.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.