



Volvo Cars of North America, LLC

1 Volvo Drive
P.O. Box 914
Rockleigh, NJ 07647
<http://www.volvocars.us>

IMPORTANT RECALL NOTICE



YV9AH9999999999999-R79127C081210R79 502407-01 1
Mr Sam Sample
123 Main St
Anycity, US 12345-6789



August 11, 2010

Dear Mr Sam Sample,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Volvo Cars of North America, LLC (Volvo) has decided that certain model year 2007 - 2010 S80 vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 110, Section 4.3.4 "Tire Selection and Rims."

The reason for Recall 228:

The Tire and Loading Information label and a page in the Owner's Manual contain incorrect (too low) maximum tire pressure information. The Tire Pressure Monitoring System (TPMS) software has an incorrect trigger level.

The incorrect tire pressures listed below do not represent a risk to motor vehicle safety.

• S80 T6 Models

The Tire and Loading Information label and Owners Manual tire information were printed with 35 psi (240kpa) instead of the correct maximum inflation tire pressure of 36 psi (250kpa). In addition, the Tire Pressure Monitoring System (TPMS) software has an incorrect trigger level of 35 psi (240 kpa) instead of the correct value of 36 psi (250 kpa).

• S80 V-8 Models

The Tire and Loading Information label and Owners Manual tire information were printed with 36 psi (250kpa) instead of the correct maximum inflation tire pressure of 38 psi (260kpa). In addition, the Tire Pressure Monitoring System (TPMS) software has an incorrect trigger level of 36 psi (250kpa) instead of the correct maximum inflation tire pressure of 38 psi (260kpa).

Improperly inflated tires can result in premature tire failure, increasing the risk of a crash.

The corrective action is to update the vehicles with the new Tire and Loading Information label, Owner's Manual label and TPMS Software.

What you need to do:

This procedure will be completed at no cost and can take one hour to complete; however, due to service scheduling and parts availability, the time your Volvo retailer requires to service your vehicle may vary.

Please bring the two labels that are included with this letter to your authorized Volvo retailer when the vehicle is scheduled for repair.

Please contact:

If you have any questions, please contact your Volvo retailer. If your retailer is unable to answer your questions, please contact Volvo Customer Care Center at 1 Volvo Drive, P.O. Box 914, Rockleigh, NJ 07647 or phone 1-800-458-1552, Monday through Friday, 8:30 A.M. to 5:00 P.M. EST. You may also e-mail us at customercare@volvoforlife.com.

We have advised the National Highway Traffic Safety Administration (NHTSA) that we are conducting this recall. If you are unable to have this procedure performed without charge and within a reasonable period of time, you may contact the NHTSA Administrator at: National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.

Your safety and continued satisfaction with your Volvo and the Volvo organization are very important to us. We apologize for any inconvenience this may cause and we appreciate your cooperation in arranging to have this important service completed as quickly as possible.

Sincerely,



Mike Assainte

Manager, Customer Support