

August, 2010

To: All Affected US Roadtrek Owners

From: Doug Porter, Quality, Service & Warranty Manager

RE: Notice of Recall 2010-01 (NHTSA 10V - 333) Lumbar Support Wire Harness recall.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Roadtrek Motorhomes Inc. has decided that a defect which relates to motor vehicle safety exists in certain Roadtrek class "B" motorhomes built between, 2008 and 2010 on a GM Express van chassis and equipped with power lumbar support.

The recall pertains to the front captain seats with power lumbar support. On some motorhomes the lumbar support wire harness which is between the switch and the lumbar motor may have insulation that is not rated as per specification. If there was a short in the 12V wire harness the insulation could then melt or burn creating a source of ignition which could result in a fire.

Corrective action requires all vehicles to be inspected for the proper wire harness and if incorrect it must be replaced as required. If the harness assembly is OK there is no issue and can be used as is. The check will take approximately 15 minutes and if found to have the recalled components in the seats the harnesses will need to be disconnected until the new harness is ordered in and replacement is complete. A picture of the acceptable connector components and the defective components is at the end of this letter. To replace the defective harnesses in both seats it will take about .75 hour to complete. However, additional time may be required depending on how dealer appointments are scheduled and processed. To obtain this free service contact your GM/Chev Dealer or Roadtrek dealer service department at your earliest convenience. Upon contact with this Dealer have them contact Roadtrek at 1-888-762-3873 for further information. When talking to the GM/Chev Dealer ensure that he is informed that this is not a GM/Chev recall but a Roadtrek recall and that Roadtrek is providing information, parts and payment for this service. If you no longer own this vehicle, please inform the dealer or Roadtrek of this when you call. For more information contact our Service and Warranty department toll free at 1-888-ROADTREK (762-3873).

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information, please contact Roadtrek at 1-888-762-3873.

On the road since 1974

(Formerly Home & Park Motorhomes)

100 Shirley Avenue, Kitchener, Ontario N2B 2E1
1-888-ROADTREK (888-762-3873) or 519-745-1169
Fax: 519-745-1160 ■ info@roadtrek.com ■ www.roadtrek.com

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If this notification is inadequate or the corrections are not made in accordance with this notification within 60 days, you may advise the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience these actions may cause.



Look under the seat for the wire harness. A **black** connector on the wire harness (as shown in the above picture) is **OK** and completely acceptable.

Look under the seat for the wire harness. A **white** connector on the wire harness (as shown in the above picture) is **NOT OK** and it must be disconnected until the harness can be replaced.

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