



## Forest River, Inc.

55470 County Road 1, P.O. Box 3030, Elkhart, Indiana 46515-3030 • 574-389-4600 • Fax 574-296-7558

July 19, 2010

Dear Work and Play Owner

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Work and Play a Division of Forest River Inc has decided that a defect that relates to motor vehicle safety exists in 2010 and 2011 Work and Play Travel Trailers and Fifth Wheels manufactured between February 26, 2009 and June 14, 2010.

### SAFETY DEFECT

On affected units, the egress window may stick or require more than 20 pounds of pressure to open in the event of an emergency thereby potentially resulting in personal injury. The egress window involved is 30"X22" and must be tinted. Clear glass egress window models are not affected by this recall. If your unit contains clear glass windows, Please disregard this recall notice and return the address change card indicating this.

### REPAIRS

PLEASE SCHEDULE AN APPOINTMENT PROMPTLY WITH YOUR LOCAL WORK AND PLAY DEALER. At no charge to you, the dealer will perform the necessary repairs. The required repair procedure should not take more than twenty (20) minutes.

### REFUNDS

If you have paid to have this service performed prior to receiving this notice you can receive a full refund. Please mail your paid original invoice or receipt to Work and Play, 1803 Century Dr., Goshen, Indiana 46528.

### CHANGED ADDRESS OR SOLD THE VEHICLE?

Please fill out the enclosed pre-paid postcard and mail it to us if you have changed your address or sold the vehicle. Any vehicle leaser receiving this recall notice must forward a copy of the notice to the lessee within 10 days.

If your dealer does not make the required repair promptly and without charge, you may contact Work and Play Customer Service at 1-574-533-8460. You also may contact the National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret the inconvenience this situation may have caused you. However, Work and Play believes in the early detection and immediate correction of potential concerns.

Thank you for your understanding.

Sincerely,

Work and Play a Division of Forest River Inc