



Wheego Electric Cars • 888 3<sup>rd</sup> Street • Atlanta, GA 30318 • (678) 904-4795 • [www.wheego.net](http://www.wheego.net)

July 16, 2010

## **IMPORTANT RECALL NOTICE**

Mr. Sample Customer  
Address  
City, State ZIP

RE: Your Vehicle Identification Number: 1234567890123456

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Wheego Electric Cars has decided that all 2010 Wheego Whip LSV vehicles fail to conform to the requirements specified in the Federal Motor Vehicle Safety Standard No. 500 "Low-speed Vehicles".

### **The Issue:**

The reflex reflectors on the side and the rear of the vehicle may not provide adequate night-time visibility to another vehicle approaching the vehicle from the side or rear. In addition, the current side reflex reflector, which illuminates when the brakes are applied, may also confuse another driver approaching the vehicle from the side.

Reduced night-time visibility to another vehicle may increase the risk of a crash.

The corrective action is to provide new "stick-on" reflectors for your vehicle and to disconnect the current side reflex reflector lights.

### **How Wheego is addressing the issue:**

Enclosed with this notice are reflectors to be added to your car, as well as instructions for their placement. Also included are instructions for disconnecting the side reflector light.

### **What you need to do:**

Follow the enclosed instructions to place the reflectors on the car and disconnect the side reflector light. The procedure is expected to take about five minutes, and can be performed by any adult.

If you need assistance with this procedure, please contact the Wheego Technical Support Manager at (678) 904-4795 ext. 3 or [service@wheego.net](mailto:service@wheego.net). You may also call your Wheego dealer. If necessary, you may take your car to the nearest dealer to have the procedure done at no cost to you. A list of dealers is available at [www.wheego.net](http://www.wheego.net).

It is important that you have this recall completed on your vehicle. When you have performed the procedure, we would appreciate it if you would email us and let us know the work is done: [service@wheego.net](mailto:service@wheego.net)

If you no longer own the car and have the address of the current owner, please forward this notice to the new owner.

We have advised the National Highway Traffic Safety Administration (“NHTSA”) that we are conducting this recall. You may address concerns to the NHTSA Administrator at National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

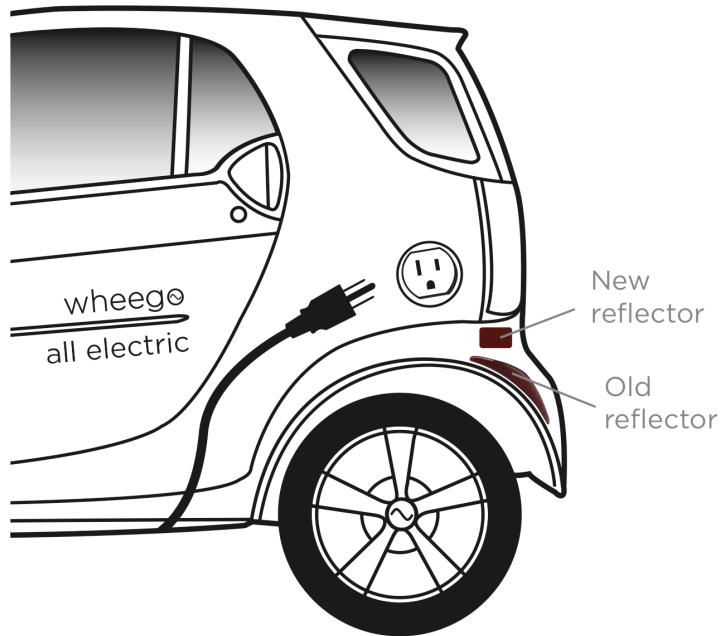
We are committed to the safest possible driving experience for our Wheego owners. We apologize for any inconvenience this may cause. If you have any other questions or concerns, please contact Wheego Technical Support at [service@wheego.net](mailto:service@wheego.net). We look forward to quickly resolving this to your complete satisfaction.

Thank you,

Brian Dean  
Wheego Technical Support  
[service@wheego.net](mailto:service@wheego.net)

## Instructions for placing new reflectors on your car

Peel the backing off one red reflector, and place in the position shown below for "New reflector." Repeat for the other side of the car.



Left side rear  
close-up

Peel the back off two red reflectors and place them as shown below on the back of the vehicle.



## Instructions for disconnecting the Side Reflector Light

Follow the steps shown below for both sides of the car.

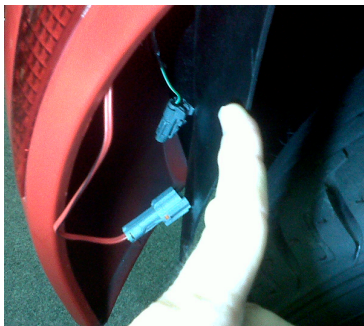
1. Reach behind the rear tire and pull the black plastic fender liner toward the tire until it pops out. You should see the connector.



2. Pull connector out from behind the fender.



3. Holding the light gray end and the dark gray end in both hands, squeeze the middle tab on the dark gray end and pull them apart.



4. Put both ends back behind the liner.



5. Press the lower edge of the liner away from the tire until it snaps back in place. Repeat on other side.