



SAFETY RECALL NOTICE

TO: «CUST»
FROM: Chad Miller – Customer Service: Field Upgrades and Recalls
DATE: July 2010
SUBJECT: Recall Notice **10V-317** Disc Brake Caliper Automatic Tire Chain Bracket
Pierce job#: «Product__Number»
VIN: «VIN»

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Pierce Manufacturing has decided that a defect which relates to motor vehicle safety exists in certain Pierce Arrow XT, Dash, Enforcer, Impel, Quantum and Velocity fire apparatus manufactured between 10/11/2006 and 06/16/2010 with Meritor Wabco EX225 disc brakes and Onspot automatic tire chains.

The Meritor Wabco EX225 rear disc brake calipers may interfere with the Onspot automatic tire chain brackets. The interference may restrict the disc brake calipers from full movement. If this interference occurs, the brake capability may be compromised and a crash may occur. This condition may occur without warning.

The automatic tire chain brackets on your truck should have been inspected on or about July 13, 2010 by Pierce dealer service personnel. The inspection made sure there was at least a 0.50 inch clearance between the brake caliper and the automatic tire chain bracket with the parking brake applied. If the 0.50 inch clearance was not evident, the tire chain bracket was cut off. For the final remedy a new automatic tire chain bracket will be installed.

We expect that final remedy to this defect will begin no earlier than August 20, 2010. We expect the time required to perform the remedy should not exceed 4 hours once the work has begun. This remedy will be completed without charge.

If you have not received communication about this potential defect, contact your dealer as soon as possible to schedule an appointment. Take this Owner Notification Letter with you at the time of your appointment and give it to your dealer.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience that this action may cause you. However, we are concerned about your safety. If you have questions regarding this matter, please contact your Pierce dealer, or call Pierce Customer Service toll-free at 1-888 974-3723.

If we fail or are unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Sincerely,
Pierce Manufacturing

Chad Miller
Customer Service: Field Upgrades and Recalls



Reimbursement Notification

TO: «CUST»
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Pierce Manufacturing has a program for reimbursing costs related to this recall campaign for repairs made before this campaign was initiated.

If you paid for repairs to remedy this problem between 10/11/2006 and 06/16/2010, you may be eligible for reimbursement subject to these exclusions:

- The remedy, repair or replacement was already covered by the original or extended warranty.
- The remedy, repair or replacement did not address the problem covered by this recall
- The remedy, repair or replacement was not reasonably necessary to correct the defect.

The pre-notification remedy, repair or replacement need not be identical to the remedy provided by this recall campaign.

To obtain reimbursement consideration you must complete the enclosed Pre-Notification Reimbursement form and send it along with a copy of the repair receipt to:

Pre-Notification Reimbursement
Customer Service Department
Pierce Manufacturing
2600 American Drive
Appleton, WI 54912-2017