

Schuler, Kelly (NHTSA)

From: Swindell, Wilbert [Wilbert.Swindell@Nissan-Usa.com]
Sent: Wednesday, August 18, 2010 5:28 PM
To: Schuler, Kelly (NHTSA)
Subject: RE: follow up on campaign 10V-312
Attachments: Nissan Owner Letters 10V-312.zip

Hi Kelly,

This mailing will begin on August 19th and conclude on August 23rd. A copy of the final letter on Nissan and Infiniti letterhead is attached.

Regards,
Will

Will Swindell
Senior Engineer
Tech Compliance
ext. 5527

From: Kelly.Schuler@dot.gov [mailto:Kelly.Schuler@dot.gov]
Sent: Wednesday, August 18, 2010 9:58 AM
To: Swindell, Wilbert
Subject: follow up on campaign 10V-312

Hi Will.

Did notification go out on this campaign yet? If so, when and we need a copy of the final letter.

Thanks.

Kelly Schuler
Safety Recall Analyst
Recall Management Division



Consumer Affairs

P.O. Box 685003

Franklin, Tennessee 37068-5003

A Division of Nissan North America, Inc.

OWNER NOTIFICATION

Dear Infiniti QX4 Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Infiniti has decided that a defect which relates to motor vehicle safety exists in forty six 2002 Model year Infiniti QX4 vehicles. Our records indicate that you own or lease the Infiniti vehicle identified by the VIN on the cover of this notice.

Reason for Recall

Infiniti recently discovered that the passenger air bag assembly in your vehicle may have been manufactured out of specification. During the air bag inflator assembly process, certain air bag inflators may be missing a component that is required to properly deploy the front passenger air bag. If an affected vehicle is involved in a crash where the front passenger air bag is designed to deploy, there is a possibility that the passenger air bag inflator housing could rupture during air bag deployment and pieces of the inflator could strike and possibly injure vehicles occupants.

What Infiniti Will Do

Your Infiniti dealer will replace the front passenger air bag module assembly with a new, correct assembly. This free service should take 2 hours to complete, but your Infiniti dealer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do

Contact your Infiniti dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Infiniti dealer.

If you have additional questions you may contact the National Consumer Affairs Department, Infiniti Division, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-662-6200. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.