

**Certain Lexus [Model] Vehicles – Valve Spring Replacement
SAFETY RECALL NOTICE**

Mailing start date: 09/02/2010

Please make an appointment with your local Lexus Dealer to have this important remedy completed.

[VIN]

Dear Lexus Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Lexus has decided that a defect, which relates to motor vehicle safety, exists in certain [2007 - 2008 GS 350, GS 450h, LS 460, LS 460 L, 2006 - 2008 IS 350, and 2008 GS 460, LS 600h L] Lexus vehicles.

What is the condition?

On certain Lexus [model] vehicles there is a possibility that the engine valve springs may break. During the manufacturing process the valve springs on certain Lexus [model] vehicles were contaminated with a foreign material. As a result, the strength of the spring might be compromised. Over time, there is a potential for the valve spring to develop a crack and eventually break. If one of the springs in the engine breaks, abnormal noise and rough engine performance will be noticed. In the worst case, the engine could fail and stop suddenly while the vehicle is in motion, increasing the risk of a crash.

What will Lexus do?

Any authorized Lexus dealer will replace the valve springs at **NO CHARGE** to you.

What should you do?

This is an important Safety Recall

Please contact your authorized Lexus dealer and make an appointment to replace the valve springs as soon as possible.

The remedy will take approximately [(GS 350, GS 450h, IS 450 = 7 hours), (GS 460, LS 460, LS 600hL = 13 hours)] hours. However, depending upon the dealer's work schedule, it may be necessary for you to make your vehicle available for a longer period of time.

We request that you present this notice to the dealer at the time of your service appointment.

If you would like to update your vehicle ownership or contact information, you may do so by registering at www.lexus.com/owners. You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

What if you have other questions?

Please visit <http://www.lexus.com/recall> for further information. Your local Lexus dealer will be more than happy to answer any of your questions as well. If you require further assistance, you may contact the **Lexus Customer Satisfaction at 1-800-255-3987** Monday through Friday, 5:00 am to 6:00 pm, or Saturday 7:00 am through 4:00 pm Pacific Time.

What if you have previously paid for repairs to your vehicle to address this specific condition?

If you have previously paid for repairs to your vehicle to address this specific condition, please mail a copy of the repair order, proof-of-payment, and proof-of-ownership to the following address for reimbursement consideration

Lexus Customer Assistance, Mail Stop L201
19001 South Western Avenue
Torrance, CA 90509

If you believe that the dealer or Lexus has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the vehicle lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products.

Sincerely,
Lexus Division
TOYOTA MOTOR SALES, U.S.A., INC.