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## OWNER NOTIFICATION LETTER

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

**McNeilus Truck & Manufacturing** (McNeilus) has decided that a defect which relates to motor vehicle safety exists in refuse trucks with McNeilus bodies mounted on Autocar chassis, delivered between 8/02/2002 and 4/30/2010.

McNeilus has identified units mounted (only on Autocar chassis), where airlines that supply the air tank pressure hold back valve have been switched during the body mount process. During normal operation of the truck, there is no discernable symptom. In the event of a severely damaged airline while operating, a truck with the described condition will experience a rapid loss of air pressure from both A & B air tanks, as the air pressure hold back valve has been bypassed. A rapid loss of air pressure will cause the parking brakes to apply.

Owners should immediately test whether the defect is present by inspecting the air tank operation, using the attached Technical Service Bulletin (TSB). If the inspection does not detect the defect, the unit can immediately put back into service.

In the event of a sudden and rapid loss of air pressure from both A & B air tanks during the operation of the truck, the vehicle's air system will notify the operator of the loss of pressure (buzzer and light). The loss of air pressure will result in the application of the parking brakes and could result in a loss of control of the vehicle.

As an addendum to this letter, McNeilus is providing a TSB that details the inspection and (if necessary) repair process for this defect. Owners will be reimbursed for labor involved in inspection/repair, per the guidelines in the TSB. Inspection and repair should be completed by owners as soon as possible following receipt of this letter.

If you believe that McNeilus Companies has failed or is unable to remedy the defect without charge within a reasonable time or if you have questions or need assistance in completing the inspection/repair, please contact McNeilus at 888-686-7278 to contact a local McNeilus service representative. You may also send an email to [refuseservice@mcneilusco.com](mailto:refuseservice@mcneilusco.com). You may wish to contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

If you have leased this vehicle to another person, federal regulations require you to send a copy of this notice to your lessee by first-class mail within ten days of your receipt of this notice.