



**R10SF**

August 16, 2010

Dear Blue Bird Owner:

This notice is sent to you in accordance with the requirements of The National Traffic and Motor Vehicle Safety Act.

Blue Bird has decided that a noncompliance which relates to motor vehicle safety exists in certain 2010 and 2011 model year All American and Vision model school and non-school buses manufactured from March 25, 2009 through January 12, 2010.

On the subject buses, the driver's seat shock damper may break at the attaching tab allowing the driver's seat to unexpectedly drop to the floor without warning. In the event this should occur while the bus is operation, the driver may lose control momentarily which could result in a crash potentially causing injury or death to occupants of the bus or pedestrians. Buses with this defect must be corrected according to the enclosed instructions for Recall R10SF.

**You may contact your Blue Bird dealer to arrange to have this recall performed.** Or, if you prefer, you may perform this recall yourself or have a qualified repair facility convenient to you perform this recall. A qualified technician should perform this recall.

**The date code on your driver's seat shock damper must be inspected according to the enclosed instructions. Enter the date code on the enclosed "Recall R10SF Inspection Reply Sheet" and return to Blue Bird in the enclosed pink reply envelope.**

**If the date code is within the range specified in the instructions a replacement driver's seat shock will be shipped to you. If the date code is within the defective date code range, be sure to include your street address for UPS delivery. UPS does not deliver to Post Office boxes.**

Labor time to **inspect** for shock manufacturing date code is 0.2 hours (12 minutes) per bus.

Labor time to **inspect and replace** a defective driver's seat shock is 1 hour per bus.

If you no longer own the subject coach(es) please complete the appropriate section of the attached cover sheet and return to Blue Bird in the enclosed pink postage paid reply envelope.

If the modifications/repairs directed by this notification were performed on your bus prior to the receipt of this recall notification, complete and sign the recall reply sheet and attach a copy of the work order/invoice. Mail the documents in the **pink** self-addressed postage paid envelope included with the recall notification to Blue Bird for warranty consideration. Reimbursements will be made in accordance with the requirements of the National Highway Transportation Safety Act, title 49 Code of Federal Regulations, Parts 573 and 577.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If Blue Bird Body Company should fail to or is unable to remedy this condition without charge to you, you may contact:

**ADMINISTRATOR  
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION  
1200 NEW JERSEY AVENUE, SE  
WASHINGTON, D.C. 20590**

or you may call The National Highway Traffic Safety Administration toll free at:

1-888-327-4236  
TTY: 1-800-424-9153  
or got to: <http://www.safercar.gov>

Sincerely,



Bill Coleman  
Corporate Recall Administrator  
**BLUE BIRD BODY COMPANY**



**Blue Bird Body Company**  
**Recall R10SF National Driver's seat Inspection Reply Sheet**

Please complete the form below and return to Blue Bird in the pink reply envelope provided. If parts are required, be sure to include a street address, contact person and telephone number.

<b>Blue Bird Body Number</b>	<b>Seat Production Date Code</b>	<b>Shock Production Date code</b>	<b>Date Inspected</b>

Form Completed by: \_\_\_\_\_  
(Print Name)

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Ship replacement driver's seat shocks to:**

School/Company: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

Contact Person: \_\_\_\_\_ Telephone: \_\_\_\_\_