

# **AMERICAN SUZUKI MOTOR CORPORATION** P.O. Box 1100

Brea, California, 92822-1100

#### IMPORTANT SAFETY RECALL NOTICE

Dear Suzuki Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that 2010 Suzuki Kizashi vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 201, Occupant protection interior impact. According to our records, you own one of the vehicles affected by this recall.

The instrument panel center lower box is equipped with a hinged door that may not remain closed in the event of a crash. If the door comes open during a crash, the open door can cause injury to vehicle occupants thrown against it.

Your Suzuki dealer will replace the instrument panel center lower box on your vehicle. The replacement part has the same appearance as the original part. This service will be performed at no cost to you for parts and labor.

Please contact your Suzuki dealer to schedule an appointment for this Important Safety Recall. To locate your nearest Suzuki dealer, call toll free (877) 697-8985 or visit our website at <a href="http://www.suzukiauto.com">http://www.suzukiauto.com</a>. The online dealer locator includes driving instructions and maps. Recall instructions and parts have already been sent to your dealer and the recall can be completed in less than one hour if you have an appointment. When you arrive for your pre-scheduled appointment, please present this letter to your Suzuki dealer. If your dealer has a number of vehicles awaiting service, there may be additional time required.

If your dealer does not make the correction without charge and within a reasonable period of time, we recommend that you contact the American Suzuki Customer Relations Department at (800) 934-0934. If after contacting our Customer Relations Department, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE., Washington, DC 20590 or call toll-free Auto Safety Hotline at (888) 327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.



SG

### - IMPORTANT -

If you no longer own the vehicle identified below, or if the name or address shown are incorrect, please fill out this card and mail - no postage necessary. Please do not mail if you own the vehicle and your name and address is correctly shown in the box below. *Thank you.* 

#### NAME OR ADDRESS CORRECTION

If you own the vehicle shown in the box below, and the name and address incorrect, please enter your correct name and address here.
NAME
ADDRESS
CITY
STATE ZIP
<b>CHANGE OF OWNERSHIP</b>
If you do not own the vehicle shown in the box to the left, please fill in the following information as applicable.

■ Never owned this vehicle.

Vehicle sold / transfered /

☐ Vehicle Stolen.

■ Vehicle exported.

If you have sold or traded the vehicle and know the name of the new owner, please enter the name and address in the space above. We sincerely regret any inconvenience this Important Safety Recall may cause, but we are certain you understand our interest in your safety and your continued satisfaction with your Suzuki vehicle.

Sincerely, AMERICAN SUZUKI MOTOR CORPORATION



## **BUSINESS REPLY MAIL**

FIRST-CLASS MAIL PERMIT NO. 107 BREA CA

POSTAGE WILL BE PAID BY ADDRESSEE

AUTOMOTIVE DIVISION / WARRANTY AMERICAN SUZUKI MOTOR CORPORATION PO BOX 1100 BREA, CA 92822-9988 NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

