



SAFETY RECALL NOTICE NUMBER 100006 (NHTSA RECALL NOTICE 10V-286)

August 31, 2010

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Genie Industries, Inc. ("Genie") has decided that a defect which relates to motor vehicle safety exists on certain platform support components on our TZ-34 and TZ-50 trailer mounted aerial work platform booms.

The reason for this recall...

Genie Industries has discovered that a supplier has introduced a different material to their manufacturing process for these components. This material is not in compliance with Genie's specifications. **The use of this non-compliant material, in the platform support components, could cause cracking in the supporting structure and ultimately result in the platform falling.**

This recall applies to all North American TZ-34 trailer mounted booms without the platform rotate option from serial number TZ3409-193 to TZ3409-277 and all TZ-50 trailer mounted booms from serial number TZ5009-153 to TZ5009-209.

What we are asking you to do...

Enclosed is a list of machines shipped to your location per Genie's records. Using this list, please confirm that all machines sent to your location are accounted for. Verification of the model, serial number and model year can be found on the machine serial plate.

1. Locate all machines within the serial number ranges.
2. Using the enclosed Parts Order Form, determine the kit P/N appropriate for your machine.
3. Completely fill out and sign the Parts order Form **included in this safety recall notice** and fax to Genie's Service Parts department to receive at no cost, a replacement kit, with installation instructions, for your machine.

Installation must take place as soon as possible, but no later than 30 days from receipt of parts.

4. Fill out the completion form included in the installation instructions and fax to Genie's warranty department. This will serve as verification that this campaign bulletin has been completed.
5. Complete the warranty claim for this safety recall notice on the internet or fax claim form to Genie's warranty department at (877) 738-7530. (The labor hours allowed for this campaign is 1 hour for the TZ-34 modification and 1.5 hours for the TZ-50 modification.)



Warranty:

The labor and travel miles required to perform the replacement are covered under the provisions of our warranty agreement. Labor for each affected machine will be paid at a rate of \$60.00 U.S. per hour and travel at a rate of \$.50 U.S. per mile, converted into the currency of the appropriate country at the time of payment.

If you are the owner of an affected machine and are not an authorized Genie dealer, please contact your nearest Genie dealer for assistance with this update. Only Genie Authorized Dealers will be reimbursed for labor or any other costs associated with this bulletin under the provisions of our standard warranty terms and conditions.

Genie and ANSI requires that the seller of a Genie machine report to Genie the model and serial number of each machine sold, as well as the name, address, and telephone number of the new owner, within 60 days of the sale. OSHA and ANSI also require that the manufacturer's safety recall notice be completed. It is your responsibility to communicate this important information to all machine owners and applicable branches. If you require additional copies of this safety recall notice or have any questions, please contact Genie's service department at 1 (800) 536 -1800.

If you are the lessor of any of the affected vehicles ...

If you are the lessor of this vehicle, federal law requires you to forward this notice to the lessee within ten days of your receipt of this letter.

If you need help...

If you have questions or concerns regarding this recall, please contact Genie or the service manager at your local dealer. If Genie or your dealer fail or are unable to remedy the defect without charge or within a reasonable time, you may also submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We are sorry for any inconvenience this recall may cause. We are intensely concerned for the safety of our customers and sincerely appreciate your efforts. Thank you for your attention to this important matter.

Sincerely,
Genie Industries, Inc.

Enclosures:

- Machine List Report
- Owner update form
- Parts Order Form



Parts Order Form

**TZ-34 and TZ-50 Platform Support Components
Safety Recall Notice 100006
(NHTSA Recall Notice 10V-286)**

Kit P/N

Model : TZ-34 - 147537 (TZ-34 Platform mount components)

Model: TZ-50 - 147551 (TZ-50 Platform mount components)

Date: _____
Company Name: _____
Ordered by: _____
Account # (If applicable): _____
Address: _____
(street): _____
(city): _____
(state, zip code): _____
Phone: _____

Send Parts to: (If you would like to send parts to a different location)

Company Name: _____
Attn: _____
Account # (if applicable): _____
Address: _____
(street): _____
(city): _____
(state, zip code): _____
Phone: _____

Please list the complete model and serial number (example: TZ3409-193 or TZ5009-209)

Serial Number	Kit Number	Serial Number	Kit Number

Signature (service manager)

Fax to: United States 888-274-6192
 Canada 425-556-8659
 All other locations 001-425-556-8659



Owner Update Form

(for updating machine owner information only)

TZ-34 and TZ-50 Platform Support Components Safety Recall Notice 100006 (NHTSA Recall Notice 10V-286)

Genie and ANSI requires that the seller of a Genie machine report to Genie the model and serial number of each machine sold, as well as the name, address, and telephone number of the new owner, within 60 days of the sale.

- If you have sold a machine, list the complete model and serial number (example: TZ3409-193 or TZ5009-209) and the name, address and phone number of the new owner.

New Owner Information:

	Machine 1	Machine 2	Machine 3
Model*	<input type="text"/>	<input type="text"/>	<input type="text"/>
Serial Number*	<input type="text"/>	<input type="text"/>	<input type="text"/>
Owner Name*	<input type="text"/>	<input type="text"/>	<input type="text"/>
Address 1*	<input type="text"/>	<input type="text"/>	<input type="text"/>
Address 2	<input type="text"/>	<input type="text"/>	<input type="text"/>
City/State/Zip*	<input type="text"/>	<input type="text"/>	<input type="text"/>
Phone Number*	<input type="text"/>	<input type="text"/>	<input type="text"/>
Contact Person	<input type="text"/>	<input type="text"/>	<input type="text"/>

* Required fields.

Seller Information:

Date:

Company Name:

Account #:

Address:

(street)

(city)

State, zip code

Phone #:

- List any machines that could not be inspected or repaired because of the following:

Model & Serial Number	Scrapped	Exported	Stolen	Others (explain)
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>

Fax to:

United States	877-738-7530
Canada	425-498-7530
All other locations	001-425-498-7530