

**2010 Model Year Lexus HS 250h  
Safety Recall Notice  
Noncompliance with Fuel System Integrity Standard**

[VIN]

Dear Lexus Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Lexus has decided that certain 2010 Model Year Lexus HS 250h vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 301, Fuel system integrity.

**What is the condition?**

After having been struck from the rear at a speed of 50 miles per hour in a test under the provisions of FMVSS No. 301, a 2010 Model Year Lexus HS 250h vehicle leaked more fuel than allowed by the standard when it was rotated on to its driver's side. This occurred because interaction with a body panel edge during the test caused deformation of the fuel cap. If the vehicle is involved in a rear end collision where the fuel cap is damaged and the vehicle rolls over, fuel spillage may occur. Fuel spillage in the presence of an ignition source may lead to a vehicle fire.

**What will Lexus do?**

Any authorized Lexus dealer will install a newly designed Fuel Cap/Inlet Pipe Protector (Protector) at **NO CHARGE** to the vehicle owner.

**What should you do?**

***This is an important Safety Recall***

Please contact your authorized Lexus dealer to install the newly designed Protector as soon as possible. The repair will take approximately half an hour. However, depending upon the dealer's work schedule, it may be necessary for you to make your vehicle available for a longer period of time.

**We request that you present this notice to the dealer at the time of your service appointment.**

If you would like to update your vehicle ownership or contact information, you may do so by registering at [www.lexus.com/owners](http://www.lexus.com/owners). You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

**What if you have other questions?**

**Please visit <http://www.lexus.com/recall> for further information.** Your local Lexus dealer will be more than happy to answer any of your questions as well. If you require further assistance, you may contact the **Lexus Customer Assistance Center at 1-800-255-3987** Monday through Friday, 5:00 am to 6:00 pm, or Saturday 7:00 am through 4:00 pm Pacific Standard Time.

If you believe that the dealer or Lexus has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the vehicle lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products.

Sincerely,  
Lexus Division  
TOYOTA MOTOR SALES, U.S.A., INC.