



Edward Thren
1249 County Road 4921
Etoile, TX 75944

July 16, 2010

Re: **Safety Recall Monaco Coach Corporation Vehicles with
KPPS Adjustable Brake Pedals
Recall No. 10V-284**

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Kongsberg Power Products Systems I, Inc. ("KPPS") has decided that a defect which relates to motor vehicle safety exists in certain Monaco Coach Corporation vehicles manufactured after April 2007 and equipped with adjustable brake pedals supplied by KPPS. Because Monaco Coach Corporation is no longer in business, KPPS, as the supplier of the adjustable brake pedals, is voluntarily administering this recall campaign directly.

The adjustable brake pedal may loosen. The drive pin which secures the brake pedal arm to the balance of the assembly may become disengaged causing a reduction in the vehicle braking and/or cause the brake pedal to move out of position and interfere with the throttle pedal function. A reduction in braking or interference with the throttle pedal could result in a vehicle crash without prior warning.

WHAT WE WILL DO

KPPS is providing a Clamp Assembly Kit along with Installation Instructions free of charge to you. Installation of the clamp on the adjustable brake pedal arm will prevent it from loosening. KPPS also will reimburse the cost of installation as set forth below.

WHAT YOU SHOULD DO

If you are the current owner of a Monaco Coach Corporation vehicle equipped with an adjustable brake pedal, please contact KPPS at 1-877-485-6647 and we will send you a Clamp Assembly Kit and Installation Instructions.

You should take immediate action to obtain the Clamp Assembly Kit and complete the installation. We estimate that the installation should take approximately 10 minutes. You have two options to complete this recall campaign:

1. **Option 1 – Owner Installation.** This option requires that you follow the Installation Instructions and complete the work properly, complete the Confirmation of Repair Card, and return the Confirmation of Repair Card in the prepaid envelope to KPPS. Within 30 days of receipt of the card, KPPS will reimburse you \$20.00 for installation of the Clamp Assembly Kit.
2. **Option 2 - Dealer or Service Provider Installation.** This option requires that you contact your local dealer or preferred service provider for installation of the Clamp Assembly Kit pursuant to the Installation Instructions. Your dealer or service provider can complete the Confirmation of Repair Card and send it to KPPS in the prepaid envelope. KPPS will send payment directly to your dealer or preferred service provider. Alternatively, you can settle with the dealer or service provider and send the invoice and Confirmation of Repair Card to KPPS in the prepaid envelope. In either case, within 30 days, KPPS will reimburse \$32.00 to the appropriate party.

If you have difficulty locating a qualified service professional or have any questions concerning this notice, please contact KPPS at 1-877-485-6647 for assistance.

If you do not own the vehicle referenced in this notice, please contact KPPS at 1-877-485-6647 with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to your distributors and retail outlets within five working days. If you have paid to have this recall condition corrected prior to this notice, please contact KPPS at 1-877-485-6647.

If you are not able to have the defect remedied without charge and within a reasonable time, which is no longer than 60 days after you tender the vehicle for repair, please contact KPPS at 1-877-485-6647. You may also wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.