



12833 NE Airport Way, Portland, OR 97230
Telephone 503-255-5005; Facsimile 503-255-5010; Email info@AllinOneMobility.com

June 22, 2010

Walter J. Hicks
11608 NE 32nd
Vancouver, WA 98682

SAFETY RECALL NOTICE

Dear Mr. Hicks:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

All In One Mobility, Inc. has decided that a defect which relates to motor vehicle safety may exist in your vehicle (2007 Buick Terraza CXL) in which a Ricon 6-way seat base was installed.

I M P O R T A N T

- Your vehicle in which a Ricon 6-way power transfer seat base was installed is being recalled.
- You should contact All In One Mobility, Inc. or your nearest VMI/Ricon dealer as soon as possible to have your Ricon seat base inspected.

Why is a recall being conducted?

There is the possibility of a poor (cold) weld in the seat base at the joint between the pivoting plate and the swivel plate pin. This situation could cause personal injury.

What are we doing about the problem?

If the swivel plate weld in your Ricon seat base is found to be defective All In One Mobility, Inc. will replace the swivel plate at no charge to you.

What should you do?

Contact All In One Mobility, Inc. as soon as possible to set up an appointment to have your seat base inspected. The inspection will only take a few minutes. If the swivel plate in your seat base is found to be defective we will replace it at no charge to you.

What if you no longer own this Ricon 6-way Power Seat Base?

If you no longer own the seat base and/or the vehicle with the seat base installed please contact All In One Mobility, Inc. to notify us of the name of the new owner so that we may contact them.

Who should you contact if you have further questions or concerns?

Contact All In One Mobility, Inc. at 503-255-5005 should you have any questions or concerns.

If after attempting to have your vehicle repaired you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

Paul Robin