

Safety Recall Notice

Four Winds Freedom Elite Model 21C

Dear Customer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act and is important for your safety.

Reason for This Recall

Four Winds International, Inc. (Four Winds) decided that a defect which relates to motor vehicle safety exists in Freedom Elite 21C model of motor home.

All of the motorhomes subject to this recall campaign do not have the required heat shield over the exhaust as specified by the chassis manufacturer. Without the heat shield in place heat is not properly dissipated around the exhaust of the vehicle. This potentially could result in a fire. In the event of a fire, there is a potential for property damage, personal injury or death.

What We Will Do

Four Winds will install A heat shield between the exhaust and the residential part of the motor home to dissipate any heat accumulation. This defect will be corrected by Four Winds at no expense to you, the owner.

What You Should Do

You are to contact the nearest Four Winds dealer or repair facility to schedule an immediate installation of the heat shield.

If you have questions concerning this recall or if you need any assistance such as locating a Four Winds authorized dealer or repair facility, please contact the **Four Winds Warranty/Service Department** by mail at Four Winds International Inc., P.O. Box 1486, Elkhart, IN 46515-1486, or by phone at *877-500-1020*.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Four Winds by contacting the **Four Winds Warranty/Service Department**.

Notifications

We have notified the National Highway Traffic Safety Administration of this recall and the procedures involved. Should Four Winds fail or be unable to correct the defect without charge, you may write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our travel trailers.

Sincerely,

A handwritten signature in black ink that reads "Janae M. Kurtz". The signature is written in a cursive style with a large initial 'J' and a prominent 'M'.

Janae' Kurtz
Director of Customer Service

Re: NHTSA Recall No. 10V-268