

SAFETY RECALL NOTICE

September 28, 2010

RE: Safety Standard Non-Compliance Recall Notification 10 V- 264

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dear Coach & Equipment Bus Owner:

Coach & Equipment Manufacturing Corp. has decided that a defect which relates to motor vehicle safety exists in the Ricon wheelchair lift installed in your vehicle.

!IMPORTANT!

- Your Ricon Wheelchair Lift is being recalled
- Contact Ricon Corporation immediately

WHAT IS BEING RECALLED:

This recall applies to all Ricon DOT Public Use “L-model” S and K Series wheelchair lifts manufactured between October 2007 to December 18, 2009, with serial numbers in the range between 227703 and 252585. The model designation can be identified as follows:

DOT Public Use - SXXXX-LXXXXXXXX

DOT Public Use – KXXXX-LXXXXXXXX

WHY IS IT BEING RECALLED:

As with all other Ricon lifts, this lift was designed to stop automatically when the operator runs it from the ground level to the vehicle floor level, as long as the operator continues to depress the “UP” button until the lift stops on its own. If, however, the operator releases the “UP” button while the lift is still moving, the lift may continue to move and eventually initiate stowage, which could tilt the platform prematurely. This situation could cause personal injury. Though this condition is remote, operating the lift in a manner other than specified in the instructions can be considered a form of misuse that is foreseeable. Accordingly, we have designed a software solution that requires replacement of the PC Board (part # 45618), which can be done by your nearest authorized Ricon servicing dealer in just a few minutes. At the same time, Ricon seeks your support to raise awareness of this potential misuse by making sure that your operators are trained properly to continue to depress the “UP” button until the lift stops on its own, as specified in the Operator’s Manual.

WHAT YOU AS THE OWNER SHOULD DO:

Immediately instruct your drivers/operators to hold down the function buttons until the function is complete and the lift has come to a stop on its own. This procedure is contained in the Operator's Manual and should become part of your standard operating instructions for using the Ricon wheelchair lift. **Ricon requests that you contact your nearest authorized Ricon dealer immediately to arrange having a new PC board installed.** You can locate the nearest servicing dealer by calling Ricon Customer Service at (800) 322-2884 or by using the Ricon Dealer Locator on the Ricon website – www.riconcorp.com.

WHAT RICON CORPORATION WILL DO:

Ricon will help you locate your nearest servicing dealer so that you may take your vehicle(s) in for the PC board replacement. If the lift is repaired or retrofitted by an authorized Ricon dealer and it is not completed within 3 business days, please notify Ricon Customer Support at the toll free number listed above. If desired, Ricon will also provide you a bulletin outlining proper wheelchair lift operation and a DVD-based training aid to promote proper lift operation.

If after attempting to have your vehicle repaired you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236. (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Thank you for your prompt attention to this matter. If you have any questions concerning these procedures please contact Ricon Customer Service at (800) 322-2884 and speak to the Manager of Customer Service, Billy McCoy, or by email at bMcCov@wabtec.com.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,



Bryan D. Hickman
President
Coach & Equipment Manufacturing Corp.

BDH/dr