Arizona
MOBILITY
PRODUCTS
We bring mobility to you

June 10, 2010

Todd Borgstadt 8166 W. Crocus Drive Peoria, AZ 85381

SAFETY RECALL NOTICE

Dear Mr. Borgstadt:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Arizona Mobility Products has decided that a defect which relates to motor vehicle safety may exist in your vehicle in which a Ricon 6-way seat base was installed.

IMPORTANT

- > Your vehicle in which a Ricon 6-way power transfer seat base was installed is being recalled
- You should contact Arizona Mobility Products or you're your nearest VMI/Ricon dealer as soon as possible to have your Ricon seat base inspected.

Why is a recall being conducted?

There is the possibility of a poor (cold) weld in the seat base at the joint between the pivoting plate and the swivel plate pin. This situation could cause personal injury.

What are we doing about the problem?

If the swivel plate weld in your Ricon seat base is found to be defective Arizona Mobility Products will replace the swivel plate at no charge to you.

What should you do?

Contact Arizona Mobility Products as soon as possible and ask for Linda Degenstein. Linda will set up an appointment for you to bring in your vehicle to have your seat base inspected. The inspection will only take a few minutes. If the swivel plate in your seat base is found to be defective we will

replace it at no charge to you.

What if you no longer own this Ricon 6-way Power Seat Base? If you no longer own the seat base and/or the vehicle with the seat base installed please contact Arizona Mobility Products to notify us of the name of the new owner so that we may contact them.

Who should you contact if you have further questions or concerns?

Contact Linda Degenstein at (602) 385-5988 should you have any questions or concerns.

If after attempting to have your vehicle repaired you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

David Eaton