



IC Bus, LLC
4201 Winfield Road
Warrenville, IL 60555 USA

navistar.com

A NAVISTAR COMPANY

SAFETY RECALL G-10510

JULY 2010

INTERIM NOTICE

Dear IC Bus Customer,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain BE and CE model buses built 4/22/09 thru 5/14/09 with Ricon wheelchair lifts having IC Bus feature codes 49DEU, 49DEP, or 49DET. This recall is due to a safety recall that Ricon Corporation, an IC Bus supplier, is performing on certain of its L-model S and K series wheelchair lifts.

REASON FOR THIS RECALL

It is possible for the wheelchair lift platform to tilt out of level during normal operation.

RISK TO MOTOR VEHICLE SAFETY

A tilted wheelchair lift platform may cause sudden and unexpected movement of the wheelchair possibly resulting in property damage, personal injury, or death.

DEFECT REMEDY

The final repair will involve the installation of updated platform control software. However, this updated software is currently being developed. Vehicle owners will be notified again when the updated software is available.

In the interim, a Ricon DVD based training aid will be provided to each vehicle owner to raise awareness of Ricon's recall.

ACTIONS YOU SHOULD TAKE

IC Bus' records indicate that you own a vehicle involved in this recall. The vehicle is identified on the enclosed card.

If you own this vehicle, please determine your wheelchair lift's serial number and call Daniel Mata of Ricon Corporation at 818-267-3000 ext 3374 to order your training DVD. If any questions arise, contact Ricon Customer Service at 1-800-322-2884 for assistance. Additional information about Ricon's recall 09E-061 can be found at <http://www.riconcorp.com>.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED ASSISTANCE

If you believe that IC Bus has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9152); or go to <http://www.safercar.gov>.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

IC Bus, LLC