



IC Bus, LLC
4201 Winfield Road
Warrenville, IL 60555 USA

navistar.com

A NAVISTAR COMPANY

SAFETY RECALL G-10509

JULY 2010

Dear IC Bus Customer,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain BE, CE, RE, and FE model buses built 12/10/07 thru 1/12/10 with Ricon wheelchair lifts having IC Bus feature codes 49BRS, 49DEK, 49DEP, 49DEU, 49DET, or 49GHG. This recall is due to a safety recall that Ricon Corporation, an IC Bus supplier, is performing on certain of its S, K, and F9TF series wheelchair lifts.

REASON FOR THIS RECALL

It is possible for the wheelchair lift to operate even if the restraint belt buckle is not fully latched.

RISK TO MOTOR VEHICLE SAFETY

Operation without a fully latched restraint belt buckle may allow sudden and unexpected movement of the wheelchair possibly resulting in property damage, personal injury, or death.

DEFECT REMEDY

The repair will involve the affixing of a warning label on the hand rail adjacent to the belt buckle to alert operators to ensure that the restraint belt buckle is fully latched upon operating the lift. A DVD based training aid will also be provided to each vehicle owner to raise awareness of Ricon's recall.

ACTIONS YOU SHOULD TAKE

IC Bus' records indicate that you own a vehicle involved in this recall. The vehicle is identified on the enclosed card.

If you own this vehicle, please determine your wheelchair lift's serial number and call Daniel Mata of Ricon Corporation at 818-267-3000 ext 3374 to order your warning label and training DVD. Once received, view the DVD and install the label on the hand rail adjacent to the belt buckle. If any questions arise, contact Ricon Customer Service at 1-800-322-2884 for assistance. Additional information about Ricon's recall 09E-060 can be found at <http://www.riconcorp.com>.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED ASSISTANCE

If you believe that IC Bus has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9152); or go to <http://www.safercar.gov>.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

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