



June 22, 2010

"SAFETY RECALL NOTICE"
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
RECALL NO: 10V-253

Trans Tech Bus, TCI Recall #: 10V-253

Vehicle VIN number:
Customer Name:
Customer Address:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Transportation Collaborative Inc has decided that certain 2007 thru 2009 Rondak, Q86 and STH, Trans Tech Bus School Bus models equipped with 33 ½" Freedman Seating Co. School Bus Seats, fail to conform to Federal Motor Vehicle Safety Standard No. 210 "*Seat belt assembly and anchorages*".

What the safety concern is:

The noncompliance involves FMVS 210 "*Seat belt assembly and anchorage*" paragraphs S4.2.1, which requires that "**the anchorages, attachment hardware, and attachment bolts for any of the following seat belt assemblies shall withstand a 5,000 pound force when tested in accordance with S5.1 of this standard**". Specifically, the maximum loads achieved during the test were 4,828lbs at the left position and 4,809 at the right position; which does not meet the requirements as stated in the regulation.

In the event of a vehicle collision, the seat pedestal could detach from the floor anchorage; this could result in personal injury to the occupant

There is no warning which would precede a seat attachment failure, physical inspection is required. All models indicated by this notice are presumed to be noncompliant with Federal Motor Vehicle Safety Standard No. 210 and must be repaired.



7 LAKE STATION ROAD

WARWICK, NY 10990

PHONE: (845) 988-2333



The Remedy:

Transportation Collaborative Inc. will affect repairs to your vehicle by replacement of the incorrect floor anchorage washer, a type A steel 3/8" flat washer Transportation Collaborative Inc. part number 500135 with a 7/16" steel washer with a Transportation Collaborative Inc. part number of 544066.

The expected out of service time necessary to affect repairs is .3 hours per seat, however this may vary due to dealer service scheduling requirements.

What we are requesting you do:

Transportation Collaborative is requesting that you (the end user), contact TCI at 845-988-0419 to arrange for inspection and scheduling of the repair by an authorized facility.

Upon completion of the vehicle inspection please have the prepaid response card filled out and sent back to Transportation collaborative:

TCI
Warranty Department
7 Lake Station Road
Warwick, NY 10990

Address or ownership change:

Please notify us of any change of address or vehicle ownership. If you are the lesser of the above - mentioned vehicle, you must forward this letter to the lessee within ten (10) days of receipt of this letter.

What Transportation Collaborative will do for you?

Transportation Collaborative Inc. will affect repairs relating to this recall, both parts and labor, at no cost to you the vehicle owner. Upon receipt of the response card, we will immediately ship out the repair kits to you directly, or to an authorized repair facility as directed by TCI. You may perform the recall yourself, or you may contact us and we will arrange for you to take your vehicle to an authorized repair facility.

If repairs or modifications outlined by this notice have been performed prior to the receipt of this recall notification, complete the prepaid response card and the reimbursement form included with this letter with a copy of the work order or invoice to Transportation Collaborative Inc for reimbursement. TCI reimburses dealers, customers and authorized repair facilities within 30 days of the completed repair.





If you have any questions:

Transportation Collaborative Inc. customer service/warranty department will be happy to assist you with any questions.

For further information, please contact:

Jose Vazquez
Transportation Collaborative Inc
Warranty Department
7 Lake Station Road
Warwick New York 10990
Phone 845-988-0419 Fax 845-988-0324
E-mail: jvazquez@transtechbus.com

If you have a complaint:

If you have difficulties getting your vehicle repaired in a reasonable timeframe and without charge, please contact Transportation Collaborative Inc. customer service at 1-845-988-0419 or e-mail TCI at jvazquez@transtechbus.com for further assistance. Representatives are available Monday thru Friday 8:30am – 5:00pm (EST).

If you are still having difficulties getting your vehicle repaired in a reasonable time you may send your complaints to the Administrator, National Highway Traffic Safety Administration at 1200 New Jersey Avenue SE. Washington, and D. C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov> .

Thank you for your attention to this important matter, we regret any inconvenience this recall may have caused.

Sincerely,

Jose Vazquez
Transportation Collaborative Inc.

REQUEST FOR WARRANTY/RECALL REPAIR REIMBURSEMENT

7 Lake Station Road, Warwick New York 10990



7 LAKE STATION ROAD

WARWICK, NY 10990

PHONE: (845) 988-2333



FOR PROMPT ACTION, PLEASE FAX REQUEST TO (845) 988-0324
 SEND ALL PAGES FOR REIMBURSEMENT

WARRANTY/RECALL REPAIR REIMBURSEMENT REQUEST

Distributor Name	Address	City	State	Zip
Phone	FAX	E-Mail		

Vehicle Type: _____

Body Job Number	VIN (all digits):	Odometer	Date of Request	
Customer Name:			Date of Manufacture	
Customer Address:			Date of Delivery	
City	State	Zip	Phone #	FAX

Description of Defect or Complaint, Cause and Correction Requested

Defect Code	Flat Rate Labor Hours	Labor Rate	Labor Cost	Sublet Shop Name	Attach copy of parts house invoice if not a TCI part.	
Part Number	Description		Quantity	Cost Each	Total Cost	Notes

Disposition by Factory
 Authorized By: _____
 Denied By: _____
 Date: _____

Total Parts: _____
 Total Labor _____
 Total Amt. Requested _____
 Amount Denied _____

