

Workhorse Custom Chassis P.O. Box 110, 922 South State Route 32 Union City, IN 47390 USA

# SAFETY RECALL 80101-C

**MAY 2010** 

Dear Workhorse Customer.

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Workhorse has decided that a defect which relates to motor vehicle safety exists in certain W22, W42, and W62 model chassis built with a General Motors gasoline engine and Remy alternator.

#### REASON FOR THIS RECALL

An electrical short in the alternator may occur without warning possibly resulting in a vehicle fire.

#### RISK TO MOTOR VEHICLE SAFETY

A vehicle fire may cause property damage, personal injury,

## ACTIONS YOU SHOULD TAKE

Workhorse's records indicate that you own a vehicle involved in this recall.

If you own this vehicle, please schedule an appointment with any Workhorse dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-877-246-7731 or by using the dealer locator at http://www.workhorse.com. The repair will involve the inspection and replacement, if necessary, of the alternator. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 60 minutes to complete.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

### IF YOU NEED FURTHER ASSISTANCE

If you believe that Workhorse has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-877-246-7731.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9152); or go to http://www.safecar.gov.

Workhorse requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

# Workhorse Custom Chassis, LLC