



**RE: BODY SERIAL  
CHASSIS SERIAL**

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Our records indicate that you have purchased a vehicle with the serial number which appears above.

**REASON FOR THIS RECALL**

Winnebago Industries, Inc. has decided that a defect, which relates to motor vehicle safety, exists on certain 2010 Model Year Winnebago® (Models: View® 524A, 524P, 524K, 524J, and View Profile 524DL) and 2010 Model Year Itasca® (Models: Navion® 524A, 524J, 524K, and Navion iQ 524DL). These motor homes were manufactured April 27, 2009 through January 21, 2010.

These vehicles may have a missing bolt in the driver and/or passenger seats. If this bolt is missing and an accident occurred, the seat and/or seat belt may not function as designed, which could result in personal injury or death.

**WHAT WE WILL DO**

Winnebago Industries, Inc. dealers will correct this situation at no charge to you by: 1. checking to assure the bolt is installed, 2. installing the bolt if missing, and 3. assuring the proper torque of the bolts.

**WHAT YOU SHOULD DO**

Please contact your Winnebago Industries, Inc. dealer immediately to arrange for an appointment. Please allow sufficient time for your dealer to obtain the kit for this recall. The labor time necessary to perform this correction will be approximately one hour. Please allow additional time for the dealer to process your vehicle.

Winnebago Industries, Inc. dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to the dealer on the agreed date and he does not service this condition on that date or within five days, we recommend you contact Winnebago Industries, Inc., Attn.: Owner Relations Representative (641-585-6939). If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

**IF YOU HAVE PREVIOUSLY PAID FOR THIS REPAIR**

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Winnebago Industries Owner Relations by e-mail at [or@winnebagoind.com](mailto:or@winnebagoind.com); write us at Owner Relations Department, P.O. Box 152, Forest City, Iowa 50436; or by telephone at 1-641-585-6939 or 1-800-537-1885.

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**IF YOU HAVE CHANGED ADDRESS OR SOLD THE VEHICLE**

If you have changed address or sold or traded your vehicle, please let us know by contacting Winnebago Owner Relations by e-mail at [or@winnebagoind.com](mailto:or@winnebagoind.com), in writing at Owner Relations Department, P.O. Box 152, Forest City, Iowa 50436, or by telephone at 1-641-585-6939 or 1-800-537-1885.

Presentation of this letter to the service center will assist in making the necessary correction to your vehicle in the shortest possible time.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgment of legal liability.

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Winnebago Industries, Inc.  
Forest City, Iowa 50436

Enclosure