



**SPARTAN MOTORS, INC.**

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WEB PAGE – WWW.SPARTANMOTORS.COM

September 17, 2010

4S7AV2F907C056910 -RSB10-320-004

Hughsonville Fire Dist  
88 Old Hopewell Rd  
Wappinger Falls, NY 12590

**IMPORTANT: Safety Notice**

**SAFETY – RECALL – 10V-245**

Dear Valued Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Spartan Motors Chassis, Inc. has decided that certain fire apparatus chassis equipped with tandem axles fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 121, Air Brake System.

**Please note: The Vehicle Identification Number that may be affected by this recall is located at the top of this letter.**

**Defect or Noncompliance:**

The service brake release timing is longer than the requirements of FMVSS 121. Service brake release timing that does meet the minimum requirements may result in less efficient braking performance and will prevent the vehicle from being moved in a timely fashion.

**Corrective Action:**

A Spartan Motors Chassis, Inc. authorized service center will complete the recall remedy in accordance with RSB10-320-004 at no charge.

**Labor Time:**

The labor time required to perform the remedy may take up to 2 hours.

**What You Should Do:**

Call Spartan Chassis at 800-543-5008 option 5 with your current mileage. It will then be determined if your unit is part of the recall. If so, steps will be taken to ensure the recall is performed at the nearest authorized service center. You do not need to call Spartan Chassis to find the facility most convenient to you. These facilities can be located on Spartan's website: <http://www.spartanchassis.com>. If you lack access to the internet, call 800-543-5008 (Option 5) for locations.

**Leased Vehicles:**

The lesser must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

**Reimbursement:**

If you had experienced this non-compliance and had repairs performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information, contact Spartan Chassis at 800-543-5008 - Option 1.

**Reply Card:**

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan Chassis at 800-543-5008 - Option 5. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect or noncompliance without charge.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your Spartan Chassis vehicle is of the utmost concern to us.

Sincerely,



Rosemary Swanson  
Central Services Supervisor  
Spartan Motors Chassis, Inc.