



950 I-30 East
Mt. Pleasant, TX 75455
Phone (903) 575-0300
Fax (903) 577-8858

Date: July 12, 2010

SAFETY RECALL NOTICE

Safety Recall Number: **10V-237**

Dear Big Tex Trailer Manufacturing, Inc. Trailer Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Big Tex Trailer Manufacturing, Inc. (Big Tex) has decided that a defect in a component part, which relates to motor vehicle safety, exists. The defective component (underrated 7' ramps) was used with certain **2010 Big Tex Model 14GX and 14LX** dump trailers. This defect involves what has been determined to be underrated ramps. If the ramps are used to load or unload a piece of equipment which exceeds the weight rating of the ramps, the ramps could bend or fail. A failure of the ramp could result in accidental damage to include personal injury, property damage or both.

Your trailer has been identified as included in this recall. **Immediately remove and do not use the ramps with which your trailer was equipped and call Big Tex Warranty, Mt. Pleasant, Texas at 1-800-594-5637 immediately, so Big Tex can schedule the necessary exchange.** You are advised not to use the ramps to load or unload equipment until you have taken the trailer and/or ramps in for the necessary exchange for ramps which are properly weight rated for your trailer.

Photographs of the "Properly Rated Ramps" and the "Underrated Ramps" appear in Attachment 1 entitled Ramp Picture Comparisons.

The defect will be remedied by your authorized Big Tex dealer or representative by simply removing the underrated ramps and replacing with the properly rated ramps.

The work will take approximately five minutes to complete. However, additional time may be required depending on how dealer appointments are scheduled and processed. To make the appointment to schedule the necessary ramp replacement, **which will be performed at no charge to you**, please do the following:

1. Call Big Tex Trailer Manufacturing, Inc. in Mt. Pleasant, Texas **toll free at 1-800-594-5637** or on our regular phone number at (903) 575-0300, for the location of your closest Big Tex dealer or authorized representative who will perform the exchange. You should call the same number if you have any problem obtaining the needed exchange. **DO NOT USE** the ramps to load or unload equipment until after the necessary exchange has been completed.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Big Tex at 1-800-594-5637.

Take the enclosed Owner Notification Form with you at the time of your appointment and give it to your dealer or authorized representative. Upon completion of the necessary exchange, the dealer or Big Tex authorized representative will return the form to Big Tex Trailer Manufacturing, Inc.

If you believe that Big Tex Trailer Manufacturing, Inc. has failed or is unable to remedy the defect without charge to you within a reasonable time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

or call the toll free Vehicle
Safety Hotline at 1-888-327-4236
(TTY: 1-800-424-9153); or go to
[http:// www.safercar.gov](http://www.safercar.gov)

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience which this action may cause you. This program is being carried out to ensure your safety.

Your prompt attention to this important matter is appreciated.

Sincerely,

Stan Garrett, Vice President – Finance & Accounting
Big Tex Trailer Manufacturing, Inc.

Encl: Owner Notification Form

Ramp Picture Comparisons

Properly Rated Ramps



Underrated Ramps





**OWNER NOTIFICATION FORM
SAFETY RECALL NO. 10V-237**

2010 Big Tex 14GX and 14LX MODEL DUMP TRAILERS

UNDERRATED RAMPS INSTALLED ON TRAILER

This form should be presented to the Big Tex authorized Dealer or representative to whom you are directed when you call Big Tex toll free at **1-800-594-5637**.

Upon completion of the necessary ramp replacement, the Big Tex Dealer or authorized representative must return this form to the address below by faxing to (903) 575-5218:

Big Tex Trailer Manufacturing, Inc.
950 I-30 East
Mount Pleasant, Texas 75455
ATTN: Warranty (Safety Recall)

Please include the following information:

- a. Model of Trailer: 14LX-14BK7SIR
- b. VIN: 16VDX142XA2355444
- c. Date Exchange Completed: _____
- d. Name, address and telephone number of person bringing trailer in for exchange:

Name: _____
Address: _____
City: _____
State and Zip Code: _____
Telephone Number: _____