



6/5/2010

VEHICLE DEFECT OWNER NOTIFICATION LETTER

Dear Load Rite Trailer Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Load Rite has decided that a defect which relates to motor vehicle safety exists in certain 2008, 2009 and 2010 vehicles equipped with LT145/R12E wheel assemblies. These vehicles have wheel assemblies with an under-capacity rim. There is a potential for the rim to fail, increasing the risk of a crash.

WHAT WE WILL DO

Through our dealer network, Load Rite will replace the entire wheel assemblies on your trailer.

WHAT YOU SHOULD DO

Please contact your Load Rite dealer as soon as possible to arrange a service date and so the dealer may order the necessary parts for the repair. Instructions for making this correction have been sent to your dealer and the parts are available. The labor time necessary to perform this service correction is approximately 15 minutes. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle.

Your Load Rite dealer is best equipped to obtain parts and provide service to ensure that your vehicle is corrected as promptly as possible. If, however, you take your vehicle to your dealer on the agreed service date, and they do not remedy this condition on that date or within three (3) days, we recommend you contact the Load Rite customer service by calling 1-800-562-3783.

MAIN PLANT
265 LINCOLN HIGHWAY
FAIRLESS HILLS, PA 19030-1193
215-949-500 FAX 215-949-1385
800-562-3783

SOUTHEAST PLANT
FLANDERS FILTERS RD, ROUTE 3 • BOX 26
WASHINGTON, NC 27889
919-975-7395 FAX 919-975-2185
800-288-6884

After contacting your dealer and the Load Rite customer service, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

The enclosed owner reply card identifies your vehicle. Presentation of this card to your dealer will assist in making the necessary correction in the shortest possible time. If you have sold or traded your vehicle, please let us know by completing the postage paid reply card and returning it to us.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Thank You
Load Rite Management

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