

# SAFETY RECALL NOTICE



## SAFETY RECALL ALF- 0110

June 2010

**Dear American LaFrance Fire Truck Owner:**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act and the Canadian Motor Vehicle Safety Act (as applicable).

American LaFrance LLC has decided that a defect that relates to motor vehicle safety exists in certain heavy-duty Class 8 Eagle model Fire Trucks shipped between 2/03/2009 & 3/16/2010 with VIN number range Z40195 through 000159.

**SAFETY DEFECT:** Identified vehicles are fitted with Series 60 EPA07 diesel engines manufactured by Detroit Diesel Corporation. The software on these engines may cause the engine to shut down unexpectedly when a diesel particulate filter over-temperature condition is detected.

**POTENTIAL RISK:** Unexpected emergency vehicle engine shutdown could hamper rescue operations and put first responders and or the public at risk.

**PRECAUTIONS YOU CAN TAKE:** There are no precautions you may take other than having your engine software reprogrammed by a Detroit Diesel Authorized Repair Facility.

**REPAIR:** At no charge to you regardless of your vehicle's age or mileage, a Detroit Diesel Authorized Repair Facility will reprogram your engine's Motor Control Module (MCM).

**TIME REQUIRED FOR THE REPAIR:** The labor time required to repair your vehicle is about 1.0 hour.

**WHAT YOU SHOULD DO:** American LaFrance LLC urges you to immediately contact a Detroit Diesel Authorized Repair Facility for a service appointment to have your vehicle repaired. (Detroit Diesel's reference number for this campaign is 10C-2.) To locate the closest Detroit Diesel Authorized Repair Facility you can go on line to <http://www.detroitdiesel.com/supportnetwork/> and input your location or call 1-800-547-0712.

**OWNER RECALL RESPONSE CARD:** The enclosed "Owner Recall Response Card" identifies your vehicle. Presentation of this card to any authorized Detroit Diesel Authorized Repair Facility will assist in the processing of your vehicle in the shortest time possible. If you do not own, have sold or have traded the vehicle identified, please return the notification by completing and signing the postage-paid Card and returning it to American LaFrance, LLC with any information that will assist us in locating the present owner. If you are a Lessor of vehicles subject to this Notice, you have an obligation under Federal law to provide a copy of this Notice to all Lessees within 10 days of your receipt of this Notice. If you are a subsequent stage manufacturer, Federal law requires you to forward this notice to your distributors and retail outlets within five working days.

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**ASSISTANCE:**

If your vehicle has not been remedied within a reasonable time after presenting it to a Detroit Diesel Authorized Repair Facility on the agreed-upon service date, please contact:

American LaFrance LLC  
Customer Support  
1090 Newton Way  
Summerville, SC 29483-7430

or call our toll-free number: 1-888-253-8725.

If your vehicle is domiciled in the US, you may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590; or call the toll-free Auto Safety Hot Line at 1-888-327-4236 (TTY: 800-424-9153); or go to <http://www.safercar.gov>.

If your vehicle is domiciled in Canada, you may wish to notify Transport Canada, ASFAD, Place de Ville Tower C, 330 Sparks Street, Ottawa, ON K1A 0N5, or phone (800) 333-0510.

We regret any inconvenience this recall may cause, but hope you will share in our concern for your safety and satisfaction with your vehicle.

**AMERICAN LaFRANCE, LLC**