

**Specific Late 2009 and Certain 2010 Model Year LS 460 and LS 600h L
Vehicles Equipped with Variable Gear Ratio Steering (VGRS)
Safety Recall Notice**

[VIN]

Dear Lexus LS Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Lexus has decided that a defect which relates to motor vehicle safety exists in specific late 2009 and certain 2010 model year LS 460 and LS 600h L vehicles.

What is the Condition?

On specific late 2009 and certain 2010 model year Lexus LS 460 and LS 600h L vehicles equipped with Variable Gear Ratio Steering (VGRS), under certain limited circumstances the steering wheel may temporarily become off-centered. In extreme conditions, it can be off-center by up to 90 degrees.

If the steering wheel is fully turned in one direction to the end of its travel (full lock position) and then very quickly turned in the opposite direction, the driver may observe that the center position of the steering wheel is temporarily off-center. This may cause driver distraction, which may result in a crash.

What will Lexus do?

Any authorized Lexus dealer will replace your vehicle's Steering Control ECU with a newly designed one, at **no charge**.

What should you do?

This is an important Safety Recall

Please contact your authorized Lexus dealer to replace the Steering Control ECU as soon as possible. The installation will take approximately one hour. However, depending upon the dealer's work schedule, it may be necessary for you to make your vehicle available for a longer period of time.

We request that you present this notice to the dealer at the time of your service appointment.

If you would like to update your vehicle ownership or contact information, you may do so by registering at www.lexus.com/owners. You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

What if you have other questions?

Please visit <http://www.lexus.com> for further information. Your local Lexus dealer will be more than happy to answer any of your questions as well. If you require further assistance, you may contact the **Lexus Customer Assistance Center at 1-800-255-3987** Monday through Friday, 5:00 am to 6:00 pm, or Saturday 7:00 am through 4:00 pm Pacific Standard Time. Your satisfaction is extremely important to us.

If you believe that the dealer or Lexus has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

We have sent this notice in the interest of your continued satisfaction with our products.

Thank you for driving a Lexus.

Sincerely,
Lexus Division
TOYOTA MOTOR SALES, U.S.A., INC.