



AMERICAN SUZUKI MOTOR CORPORATION
P.O. Box 1100
Brea, California, 92822-1100

IMPORTANT SAFETY RECALL NOTICE

Dear Suzuki Owner,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2007, all 2008-2009 and certain 2010 Suzuki SX4 vehicles. According to our records, you own one of the vehicles affected by this recall. The recall code is SK.

Due to the absence of a pre-coated adhesive, known as thread lock on the three (3) mounting screws on the outside rear view mirror base, the screws may loosen and cause vibration of the mirror itself resulting in decreased visibility performance and increasing the risk of a crash.

Your Suzuki dealer will replace the base screws on both outer rear view mirrors on your vehicle. This service will be performed at no cost to you for parts and labor.

Please contact your Suzuki dealer to schedule an appointment for this Important Safety Recall. To locate your nearest Suzuki dealer, please see below or call toll free (877) 284-8301 or visit our website at <http://www.suzukiauto.com>. The online dealer locator includes driving instructions and maps. Recall instructions and parts have already been sent to your dealer and the recall can be completed in less than one hour if you have an appointment. If your dealer has a number of vehicles awaiting service, there may be additional time required. If you no longer own this vehicle, please complete the enclosed postage paid reply card and return it to us.

If your Suzuki dealer does not make the correction without charge and within a reasonable period of time, we recommend that you contact the American Suzuki Customer Relations Department at (877) 284-8301. If after contacting our Customer Relations Department, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE., Washington, DC 20590 or call toll-free Auto Safety Hotline at (888) 327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.



SK

- IMPORTANT -

If you no longer own the vehicle identified below, or if the name or address shown are incorrect, please fill out this card and mail - no postage necessary. Please do not mail if you own the vehicle and your name and address is correctly shown in the box below. *Thank you.*

NAME OR ADDRESS CORRECTION

If you own the vehicle shown in the box below, and the name and address is incorrect, please enter your correct name and address here.

NAME _____

ADDRESS _____

CITY _____

STATE _____ ZIP _____

CHANGE OF OWNERSHIP

If you do not own the vehicle shown in the box to the left, please fill in the following information as applicable.

- | | |
|--|--|
| <input type="checkbox"/> Never owned this vehicle. | <input type="checkbox"/> Vehicle Stolen. |
| <input type="checkbox"/> Vehicle sold / transfered / traded. | <input type="checkbox"/> Vehicle exported. |
| <input type="checkbox"/> Other _____ | <input type="checkbox"/> Vehicle scrapped / Total loss |

If you have sold or traded the vehicle and know the name of the new owner, please enter the name and address in the space above.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If your vehicle is included in this important safety recall and you have paid for repairs due to the lower mounting screws coming loose on the outside rear view mirrors, you may be eligible for a full or partial reimbursement. Please note the following qualifiers:

- Only repairs that are the subject to this specific safety recall are reimbursable. Additional expenses such as bringing the vehicle up to a repairable standard, normal wear and tear, fuel expense, towing, rental, accommodations, damage repairs, etc. will not be reimbursed.
- Reimbursement will be limited to suggested list price on parts and the Suzuki published flat rate labor time allowance.
- An owner will not be eligible for reimbursement if the expenses for the repairs are performed more than 10 days after the date of the last owner notification letter sent on this recall by Suzuki.
- Reimbursement claims may also be excluded when adequate documentation is not submitted by the claimant.

To obtain information or request reimbursement, contact the American Suzuki Motor Corporation, Automotive Customer Relations Department, PO Box 1100, Brea, CA 92822-1100. ASMC will request an original or copy of your receipt for the repair or replacement, and your owner notification letter.

We sincerely regret any inconvenience this Important Safety Recall may cause, but we are certain you understand our interest in your safety and your continued satisfaction with your Suzuki vehicle.

Sincerely,
AMERICAN SUZUKI MOTOR CORPORATION



BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 107 BREA CA

POSTAGE WILL BE PAID BY ADDRESSEE

**AUTOMOTIVE DIVISION / WARRANTY
AMERICAN SUZUKI MOTOR CORPORATION
PO BOX 1100
BREA, CA 92822-9988**

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

