



May , 2010

Attach VIN Label Here

IMPORTANT: Safety Notice

SAFETY - RECALL -

Dear Valued Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Spartan Motors, Inc. has decided a defect which relates to motor vehicle safety exists in certain fire truck cab/chassis assembled by Spartan Motors Chassis, Inc. equipped with a Ridewell Independent Front Suspension (IFS) Cradle.

Please note: The Vehicle Identification Number that may be affected by this recall is located at the top of this letter.

Defect or Noncompliance:

Certain IFS Cradles may be missing, or have incomplete, critical welds at the bell crank support. Due to the lacking or insufficient welds, a complete separation of the bell crank support may occur. A complete separation of the bell crank support bracket(s) may cause steering impairment which could result in a vehicle crash.

Corrective Action:

The manufacturer (Ridewell) will inspect for missing welds. If cracks are identified, the suspension cradle will be replaced. If no cracks are identified, the required welds will be applied.

Labor Time:

The labor time required to perform said repairs will be determined by Ridewell, and will depend on the inspection results. Due to some service scheduling times, your service center may need your vehicle for a longer period.



SPARTAN CHASSIS, INC.

1000 REYNOLDS RD • CHARLOTTE, MI 48813 • 517.543.6400

What You Should Do:

Call Spartan Chassis at 800-543-5008 with your current mileage. It will then be determined if your unit is part of the recall. If so, steps will be taken to ensure the recall is performed at the nearest authorized service center. You do not need to call Spartan Chassis to find the facility most convenient to you. These facilities can be located on Spartan's website: <http://www.spartanchassis.com>. If you lack access to the internet, call 800-543-4277 (Option 1) for locations.

Leased Vehicles:

The lesser must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan Chassis at 800-543-4277 - Option 1.

Reply Card:

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan Chassis at 800-543-4277 - Option 1. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect or noncompliance without charge

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your Spartan Chassis vehicle is of the utmost concern to us.

Sincerely,

Wes Redfield



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Resolution Coordinator
Spartan Motors Chassis, Inc.