

# **VEHICLE DEFECT OWNER NOTIFICATION LETTER**

Dear Starcraft Quest Owner:

This is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

## **REASON FOR THIS RECALL**

Starcraft has determined that a defect which relates to motor vehicles safety exists in certain 2009 Starcraft Quest vehicles equipped with IMMI "SafeGuard seats. These vehicles have a seat cushion retention locking mechanism, which can be misaligned. If the mechanism is misaligned the seat will not meet the new seat cushion retention requirements specified in S5.1.5 of FMVSS No. 222. Effective October 21, 2009 S5.1.5 of FMVSS No. 222, Seat Cushion Retention.

## **WHAT WE WILL DO**

Starcraft with IMMI "SafeGuard, or an Authorized Dealer will install a guide bracket, which will positively locate the locking mechanism relative to the designed latch position. The bracket eliminates the possibility of misalignment, thus ensuring that the vehicles will comply with the S5.1.5 of FMVSS No. 222.

## **WHAT YOU SHOULD DO**

Please contact your Starcraft dealer as soon as possible to arrange a service date and so the dealer may order the necessary parts for the repair. Instructions for making this correction have been sent to your dealer and the parts are available. The labor time necessary to perform this service correction is approximately 15 min per seat. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle.

Your Starcraft dealer is best equipped to obtain parts and provide service to ensure that your vehicle is corrected as promptly as possible. If, however, you take your vehicle to your dealer on the agreed service date, and they do not remedy this condition on that date or within three (3) days, we recommend you contact the Starcraft customer service by calling 1-800-348-7440.

After contacting your dealer and the Starcraft customer service, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administer, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call 1-888-DASH-2-DOT (1-888-327-4236). (Washington DC residents use 1-202-366-0123.

The enclosed owner reply card identifies your vehicle. Presentation of this card to your dealer will assist in making the necessary correction in the shortest possible time. If you have sold or traded your vehicle, please let us know by completing the postage paid reply card and returning it to us.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.