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www.NewellCoach.com

May 19, 2010

Mr. Sydney Horn
921 Ryan Street
Lake Charles, Louisiana 70601

Subject: Sudden opening of entry door while traveling (NHTSA Campaign No. 10V-192)

Dear Syd:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Newell Coach has decided that a defect which relates to motor vehicle safety exists in certain 2010 and 2011 motor coaches (VIN numbers ending in 1400-1417). On certain coaches the entry door may suddenly open due to a wiring short. If this occurred during travel it could cause driver distraction, and/or allowing someone who is not seated to fall out of the coach causing injury or death.

To correct this problem, we are adding a safety interlock system that removes all electrical power to the door when the parking brake is released. This operation takes about 1.5 hours to perform.

Please contact Newell Coach at 1-888-963-9355, as soon as possible to schedule repair in our factory service facility, or we can send a factory technician to your location to perform the installation. This recall will be performed without charge to you.

If you have sold or traded your motor coach, please call us at 1-888-963-9355.

If you are unable to have the safety related defect/non-compliance remedied without charge, and within a reasonable time, you may notify; the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, DC 20590 (or call 1-888-327-4236); (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Newell Coach at 1-888-963-9355.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We apologize for any inconvenience this may cause. If you need assistance, or if you have questions, please call the undersigned, Jim Gering, or Tommy Key at 1-888-363-9355.


John Clark
VP/Customer Service