



**Volvo Cars of North America, LLC**

1 Volvo Drive  
P.O. Box 914  
Rockleigh, NJ 07647  
<http://www.volvocars.us>

**IMPORTANT RECALL NOTICE**



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Mr Sam A Sample  
12345 Main St.  
Any City, US 12345-6789



June 4, 2010

Dear Mr Sam A Sample,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Volvo Cars of North America, LLC (Volvo) has decided that certain model year 2008-2010 XC70 vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard No. 110, "Tire Selection and Rims."

***The reason for Recall 226:***

It has come to our attention that information below contains incorrect maximum permissible inflation pressure according to FMVSS 110 Section 4.3.4

- The FMVSS Label and the Tire and Loading Information labels were printed with 33 psi (230kpa) instead of the correct maximum inflation tire pressure of 36 psi (250kpa).
- The Owner's Manual information was printed with 35 psi (240 kpa) instead of the correct maximum inflation tire pressure of 36 psi (250 kpa).
- In addition, the Tire Pressure Monitoring System (TPMS) software has an incorrect trigger level of 33 psi (230 kpa) instead of the correct value of 36 psi (250 kpa).

Improperly inflated tires can result in premature tire failure, increasing the risk of a crash.

The corrective action is to update the vehicles with the new FMVSS Label, Tire and Loading Information Label and TPMS Software. Volvo retailers will also apply the correct maximum tire pressure information to the Owner's Manual.

***What you need to do:***

This procedure will be completed at no cost and can take one hour to complete; however, due to service scheduling and parts availability, the time your Volvo retailer requires to service your vehicle may vary.

**Please bring all three labels that are included with this letter to your authorized Volvo retailer when the vehicle is scheduled for repair.**

***Please contact:***

If you have any questions, please contact your Volvo retailer. If your retailer is unable to answer your questions, please contact Volvo Customer Care Center at 1 Volvo Drive, P.O. Box 914, Rockleigh, NJ 07647 or phone 1-800-458-1552, Monday through Friday, 8:30 A.M. to 5:00 P.M. EST. You may also e-mail us at [customercare@volvoforlife.com](mailto:customercare@volvoforlife.com).

We have advised the National Highway Traffic Safety Administration (NHTSA) that we are conducting this recall. If you are unable to have this procedure performed without charge and within a reasonable period of time, you may contact the NHTSA Administrator at: National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.

Your safety and continued satisfaction with your Volvo and the Volvo organization are very important to us. We apologize for any inconvenience this may cause and we appreciate your cooperation in arranging to have this important service completed as quickly as possible.

Sincerely,



Mike Assainte

Manager, Customer Support