

**Toyota Motor Sales, U.S.A., Inc.** 19001 South Western Avenue, S207 Torrance, CA 90509-2991

TMS-NTC-13215 August 30, 2013

Recall Management Division National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE Washington, DC 20590

Re: Toyota Safety Recalls 09V-023, 09V-031, 10V-176, 11V-112 and 12V-542 Follow-Up Owner Notification Letter

To whom it may concern,

Please find attached, for your records, representative copies of the Follow-Up Owner Notification on the following Toyota and Lexus vehicles:

NHTSA campaign ID	Toyota campaign No.	Vehicles Covered
09V-023	90B	Certain 2004 MY Sienna
09V-031	90C	Certain 2006-2007 MY Yaris
10V-176	A0G	Certain 2003 MY Sequoia
11V-112	B0A BLC	2004-2006 MY Highlander and Highlander HV Certain 2004 – Early 2007 RX330, RX350 and RX 400h
12V-542	C0V	Certain 2001-2004 MY Tacoma (2WD except PreRunner)

If you have any questions regarding this matter, please contact me at (310) 468-5316.

Sincerely,

Mark Kubota

**Quality Compliance Assistant Manager** 

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#### Attachments:

- Lexus 11V-112 (BLC) Owner Notification
- Toyota 09V-023 (90B) Owner Notification
- Toyota 09V-031 (90C) Owner Notification
- Toyota 10V-176 (A0G) Owner Notification
- Toyota 11V-112 (B0A) Owner Notification
- Toyota 12V-542 (C0V) Owner Notification



**Toyota Motor Sales, U.S.A., Inc.** 19001 South Western Avenue P.O. Box 2991 Torrance, CA 90509-2991

#### **URGENT SAFETY RECALL**

This is an important Safety Recall.
The remedy will be performed at
NO CHARGE to you.

# A0G – Certain 2003 Model Year Toyota Sequoia Vehicles – Vehicle Stability Control System, Skid Control ECU Update SAFETY RECALL FOLLOW-UP NOTICE

#### **URGENT**

Please make an appointment with your local Toyota Dealer to have this important remedy completed.

[VIN]

Dear Toyota Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in the Vehicle Stability Control (VSC) System of certain 2003 Model Year Sequoia vehicles. Our records indicate that you own a vehicle that has not yet had this condition corrected.

#### What is the condition?

On certain 2003 Model Year Toyota Sequoia vehicles, the center position of the Steering Angle Sensor (SAS) may not be stored correctly due to improper logic of the Skid Control ECU programming. If this occurs, in most cases the VSC/TRAC warning light will illuminate. In the worst case, the VSC system could activate at a low speed (approximately 9 mph) for a few seconds after accelerating from a stopped position. In the limited situations that this could occur, the vehicle may not accelerate as quickly as the driver expects, and this could result in a crash with other vehicles.

### What is Toyota going to do?

Any Toyota dealer will inspect and if necessary update the Skid Control ECU. The inspection and, if necessary the Skid Control ECU update, will be performed at **NO CHARGE** to you.

### What should you do?

### This is an important Safety Recall

Please contact your authorized Toyota dealer to make an appointment to have this important remedy performed on your vehicle as soon as possible.

The inspection will take approximately 30 minutes. If the Skid Control ECU requires an update, it will take approximately one hour. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

## Are there any steps which can be taken to prevent this condition from occurring prior to the remedy being performed?

In order to prevent this condition, *after the vehicle battery is removed or replaced,* drive the vehicle straight ahead at 10 mph or more for greater than 5 seconds, and at the very first vehicle stop, wait for more than 3 seconds before turning the ignition switch off. This should allow sufficient time for the Skid Control ECU to store the center position of the Steering Angle Sensor correctly.

## What if you have other questions or concerns?

- Your local Toyota dealer will be more than happy to answer any of your questions and set up an appointment to perform the repair.
- You can find additional information and locate a Toyota dealer in your area by going online and visiting www.toyota.com/recall.
- Additional information is also available by contacting the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 a.m. to 6:00 p.m., or Saturday 7:00 a.m. through 4:00 p.m. Pacific Time.

## What if you have previously paid for repairs for this condition?

If you have previously paid for the Skid Control ECU to be replaced to address this specific condition (Diagnostic Trouble Code C1231), please mail a copy of the repair order, proof-of-payment, and proof-of-ownership to the following address for reimbursement consideration:

Toyota Motor Sales, U.S.A., Inc., Toyota Customer Experience, WC10, 19001 South Western Avenue, Torrance, CA 90509

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the vehicle lessee within ten days of your receipt of this letter.

Thank you for driving a Toyota.

Sincerely.

TOYOTA MOTOR SALES, U.S.A., INC.

Spanish translation on back side Traducción en español en el lado inverso