Certain 2010 Model Year Lexus GX 460 Vehicle Stability Control ECU Update Safety Recall Campaign

[VIN]

Dear Lexus Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Lexus has decided that a defect which relates to motor vehicle safety exists in certain 2010 model year GX 460 vehicles.

What is the Condition?

On certain 2010 Model Year Lexus GX 460 vehicles, if the vehicle is driven through a sharp turn at specific high speed conditions, this could cause the rear tires to slip so that the vehicle slides in a sideways direction. In the worst case, if the vehicle strikes a curb or slides off the pavement, a crash could occur.

What will Lexus do?

Lexus has developed a software update for this condition. Any authorized Lexus dealer will update the Vehicle Stability Control Electronic Control Unit (VSC ECU) with the newly designed software at **no charge** to the vehicle owner.

What should you do?

This is an important Safety Recall

Please contact your authorized Lexus dealer to install the newly designed VSC ECU software as soon as possible. The installation will take approximately 30 minutes. However, depending upon the dealer's work schedule, it may be necessary for you to make your vehicle available for a longer period of time.

We request that you present this notice to the dealer at the time of your service appointment.

If you would like to update your vehicle ownership or contact information, you may do so by registering at www.lexus.com/owners. You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

What if you have other questions?

Please visit http://www.lexus.com for further information. Your local Lexus dealer will be more than happy to answer any of your questions as well. If you require further assistance, you may contact the Lexus Customer Assistance Center at 1-800-255-3987 Monday through Friday, 5:00 am to 6:00 pm, or Saturday 7:00 am through 4:00 pm Pacific Time. Your satisfaction is extremely important to us.

If you believe that the dealer or Lexus has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to http://www.safercar.gov.

We have sent this notice in the interest of your continued satisfaction with our products.

Thank you for driving a Lexus.

Sincerely, Lexus Division TOYOTA MOTOR SALES, U.S.A., INC.