



Safety Recall M0160

Please see the reverse side of this notice for **IMPORTANT INFORMATION** regarding:

✓ ***THE REASON FOR THIS RECALL***

✓ ***WHAT WE WILL DO***
-and-

✓ ***WHAT YOU SHOULD DO***

Contact your Hino dealer at your earliest convenience, to arrange a service date.

If you have any questions, please call 248-699-9390



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Notification of Safety Recall M0160

To Our Valued Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Hino Motors Sales U.S.A., Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain USA production of certain 2008-2010 model year vehicles produced between October 29, 2007 and July 15, 2009. The defect involves the drive coupling bolts, which may not have been properly tightened during the manufacturing process. If the bolts were to loosen it could cause a vibration in the driveline. If this vibration were ignored, the drive coupler bolts could shear and the drive coupling between the engine and torque converter would not transmit power. This ultimately could result in a crash.

WHAT WE WILL DO

Hino Motors Sales U.S.A., Inc. will replace the Allison 3000 transmission spacer coupling bolts. These recall repairs will be performed free of charge.

WHAT YOU SHOULD DO

Please contact your Hino Dealer as soon as possible to arrange a service date. Instructions for making this correction have been sent to your dealer. The labor time necessary to perform this service correction is approximately three and a half hours (210 minutes). Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle.

Your Hino dealer is best equipped to provide service to ensure that your vehicle is corrected as promptly as possible. If, however, you take your vehicle to your dealer on the agreed service date, and they do not remedy this condition on that date or within three (3) days, we recommend you contact Hino Motors Sales U.S.A., Inc. customer service by calling **(248) 699-9390**.

You may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of a problem associated with the recall. Please contact Hino Motors Sales U.S.A., Inc. customer service by calling **(248) 699-9390** with questions regarding reimbursement.

Federal Regulations require that any vehicle Lessor receiving this Recall notice must forward a copy of this notice to the Lessee within 10 days.

After contacting your dealer and Hino Motors Sales U.S.A., Inc. customer service, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the **Administrator National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington DC, 20590; or call the toll-free Vehicle Safety Hotline at (888) 327-4326 (TTY: (800) 424-9153); or go to <http://www.safercar.gov>.**

We are sorry to cause this inconvenience; however we have taken this action in the interest of your safety and continued satisfaction with our products.