



Volvo Cars of North America, LLC

1 Volvo Drive
P.O. Box 914
Rockleigh, NJ 07647
<http://www.volvocars.us>

IMPORTANT RECALL NOTICE - FOLLOW UP



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Ms. Sam A. Sample
12345 Main St.
Any City, US 12345-6789



May 10, 2011

Dear Ms. Sam A. Sample,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

In April 2010, a letter was sent to eligible vehicle owners announcing a safety recall on the Fuel Pressure Line. Our records indicate that this important safety recall has not been completed on your vehicle. Please schedule an appointment at your local authorized Volvo retailer as soon as possible to have this important safety recall performed at no charge.

Volvo Cars of North America, LLC (Volvo) has decided that a defect which relates to motor vehicle safety exists on certain model year 2010 XC90 vehicles equipped with 6 cylinder engines.

The reason for Recall 224:

Volvo has identified that a manufacturing defect in the fuel pressure line may result in a fuel smell and/or fuel seepage due to incomplete sealing between the connector and fuel line.

Fuel leakage, in the presence of an ignition source, could result in a fire.

The corrective action is to inspect the date code printed on the fuel pressure line, and if necessary replace the fuel pressure line.

What you need to do:

If your vehicle exhibits a fuel smell or any evidence of a fuel leak, please contact your authorized Volvo retailer immediately. If your vehicle does not experience any of these conditions, please call your authorized Volvo retailer to schedule an appointment.

This procedure will be completed at no cost and can take two hours to complete; **however, due to service scheduling and parts availability, the time your Volvo retailer requires to service your vehicle may vary.**

If you previously paid to have this corrective action performed, prior to the date on this letter, your authorized Volvo retailer will honor your receipt with a refund. Please contact your authorized Volvo retailer service department for details.

Please contact:

If you have any questions, please contact your Volvo retailer. If your retailer is unable to answer your questions, please contact Volvo Customer Care Center at 1 Volvo Drive, P.O. Box 914, Rockleigh, NJ 07647 or phone 1-800-458-1552, Monday through Friday, 8:30 A.M. to 5:00 P.M. EST. You may also e-mail us at customercare@volvoforlife.com.

We have advised the National Highway Traffic Safety Administration (NHTSA) that we are conducting this recall. If you are unable to have this procedure performed without charge and within a reasonable period of time, you may contact the NHTSA Administrator at: National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.

Your safety and continued satisfaction with your Volvo and the Volvo organization are very important to us. We apologize for any inconvenience this may cause and we appreciate your cooperation in arranging to have this important service completed as quickly as possible.

Sincerely,

A handwritten signature in cursive script that reads "Mike Assainte".

Mike Assainte

Manager, Customer Support