

SAFETY RECALL NOTICE

Glaval Number (USA) **10V-144** (CANADA) **TC 2010-113**; Ricon No. **09E-061**

Glaval Bus a Division of Forest River, Inc. 914 County Road 1 North, Elkhart, Indiana 46516

April 9th, 2010

This notification is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Federal regulations require that any vehicle lessor receiving this recall notice MUST forward a copy of this notice to the lessee within ten (10) days.

Glaval Bus has decided that a defect which relates to motor vehicle safety exists on Titan, Titan II, Concorde II, Apollo and Universals , model years 2007 through 2010, manufactured between October 2007 through December 2009, that are equipped with a Ricon DOT Public use "L-model" S and K Series wheelchair lifts.

WHAT IS BEING RECALLED:

This recall applies to the lift occupant restraint belt.

WHY IS IT BEING RECALLED:

As with all other Ricon lifts, this lift was designed to stop automatically when the operator runs it from the ground level to the vehicle floor level, as long as the operator continues to depress the "UP" button until the lift stops on its own. If, however, the operator releases the "UP" button while the lift is still moving, the lift may continue to move and eventually initiate stowage, which could tilt the platform prematurely. Though this condition is remote, operating the lift in a manner other than specified in the instructions can be considered a form of misuse that is foreseeable. Accordingly, Ricon is designing a software solution, which we expect will be available soon. In most cases, this solution will involve a simple remote software upload process that will be handled by the nearest authorized Ricon agent, and should take just a few minutes. This situation could cause personal injury.

WHAT YOU NEED TO DO:

Contact Ricon Customer Service @ **800-322-2884** immediately.

WHAT RICON WILL DO:

Ricon will provide you with a bulletin outlining proper wheelchair lift operation and will ship a DVD-based training aid to promote proper lift operation. When the software solution is available, you will be notified by Ricon so that you may take your vehicle to the nearest Authorized Ricon Service Center for the software update.

If after contacting Ricon and your inspection and/or repair is not completed in a reasonable amount of time, which is not longer than 60 days after you tender the vehicle for repair, or without charge you may notify:

<p><u>Vehicles in the United States</u> Administrator National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE Washington, DC 20590 Or call the Toll Free Vehicle Safety Hotline: (888) 327-4236 TTY: (800) 424-9153 Or go to: http://www.safercar.gov</p>	<p><u>Vehicles in Canada</u> Transport Canada ASFAD Place de Ville Tower C 330 Sparks Street Ottawa, ON K1A 0N5 (800) 333-0510</p>
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Please note: If the recall has been completed prior to receiving this notice, you still need to fill out and return the recall notice card included with this mailing.