

(Letter for customers who had the generator replaced under warranty)

Dear General Motors Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Remy, who supplies generators to GM, has decided that a defect, which relates to motor vehicle safety, exists in **certain** 145 amp generator. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- Your vehicle is involved in safety recall 10117.
- Schedule an appointment with your GM dealer
- This service will be performed for you at **no charge**.

Why is your vehicle being recalled?

Our records indicate that your vehicle may have been serviced with one of the recalled generators. These generators may have a condition in which the generator may develop an internal short circuit. If this occurs, an open circuit could be created, which would illuminate the generator lamp in the instrument panel. In some cases, the short circuit could eventually generate enough heat to result in an engine compartment fire.

What will we do?

Your GM dealer will inspect your vehicle's electrical system and if necessary replace the alternator. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual time for the inspection, and if required, replacement of the generator.

What should you do?

You should contact your GM dealer to arrange a service appointment as soon as possible.

As an important precaution you should take before your vehicle is serviced:

- We strongly recommend you not park your vehicle in a garage, car port, or other structure.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact GM's Customer Assistance Center.

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Scott Lawson
Director,
Customer and Relationship Services

10117

(Letter for customers who purchased a generator over the counter)

Dear General Motors Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Remy, who supplies generators to GM, has decided that a defect, which relates to motor vehicle safety, exists in **certain** 145 amp generator. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- Your vehicle is involved in safety recall 10117.
- Schedule an appointment with your GM dealer
- This service will be performed for you at **no charge**.

Why is your vehicle being recalled?

Our records indicate that you may have purchased one of the recalled generators. These generators may have a condition in which the generator may develop an internal short circuit. If this occurs, an open circuit could be created, which would illuminate the generator lamp in the instrument panel. In some cases, the short circuit could eventually generate enough heat to result in an engine compartment fire.

What will we do?

Your GM dealer will inspect your vehicle's electrical system and if necessary replace the alternator. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual time for the inspection, and if required, replacement of the generator.

What should you do?

You should contact your GM dealer as soon as possible to arrange a service appointment to have the involved vehicle inspected. .

As an important precaution you should take before your vehicle is serviced:

- We strongly recommend you not park your vehicle in a garage, car port, or other structure.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact GM's Customer Assistance Center.

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Scott Lawson
Director,
Customer and Relationship Services

Enclosure
10117