

CUSTOMER RECALL CAMPAIGN NOTICE

AA02 Reply Card – Model Year 2011 Boxster Spyder Vehicles

Dear Porsche Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Porsche AG, the manufacturer, has decided that on certain 2011 Boxster Spyder vehicles, there is a possibility that latching mechanism on the convertible top cover not fully locking. It is possible that the locking hook may not engage correctly into the lock catch which is positioned on the windshield frame, although the correct locking position is indicated to the driver by the visible white marking on the locking button. If the convertible top is not completely locked, there is the possibility that the convertible top will open on its own at higher speeds. The driver could be distracted which could result in a crash. To ensure safe driving, the latching mechanism will need to be replaced.

Our records indicate that you are the Owner of a Porsche Boxster Spyder vehicle that may be affected by this Recall Campaign.

Please note Federal Regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

You should arrange for an appointment with your Porsche dealer as soon as possible to have the required work performed. The necessary parts to perform this Recall Campaign will be available at your Porsche dealer. The estimated time to perform the repair is approximately one hour and will be carried out free of charge. Please allow yourself and your Porsche dealer adequate time to complete the repair.

If your Porsche dealer is unable to perform this inspection and or repair within a reasonable period of time, you may call or write:

Porsche Cars North America, Inc., 980 Hammond Drive, Suite 1000, Atlanta, Georgia 30328
Attention: Customer Commitment, Telephone: 1 (800) Porsche (1 800 767-7243)

At your option, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We sincerely regret any inconvenience this Customer Notification may cause, and hope you understand our interest in performing this work promptly so that you can be satisfied with your Porsche automobile. Please accept our apologies for this unplanned service visit

Sincerely,



Tim Quinn

Vice President, AfterSales

Porsche Cars North America, Inc.

If you no longer own this automobile or your address is different from that shown below, please complete this reply card, detach and return. Thank you for your assistance.

☐ My correct address is: **or** ☐ I sold this vehicle to:

Last Name															First Name															Initial									
Number															Street																								
City															Province										Postal Code														

☐ Vehicle sold:

☐ Vehicle totaled/scrapped:

☐ Vehicle reported stolen:

☐ Vehicle has been exported:

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Month	Day	Year
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Please print and give complete information.

Campaign
AA02

Vehicle
Identification
Number

**Thank you for your
reply.**

**We will replace the
convertible top
latching
mechanism.**

Please tear along this perforation line.

PORSCHE



Porsche Cars North America, Inc.
980 Hammond Drive, Suite 1000
Atlanta, Georgia 30328

CUSTOMER RECALL CAMPAIGN NOTICE

Vehicle Identification Number

Campaign
AA02

See the nearest Authorized Porsche dealer of your choice.



Thank you for your
reply.

We will replace the
convertible top
latching
mechanism.



Please tear along this perforation line.

Please tear along this perforation line.



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY CARD
FIRST CLASS PERMIT NO. 26231 ATLANTA, GA

POSTAGE WILL BE PAID BY ADDRESSEE

Porsche Cars North America, Inc.
980 Hammond Drive
Suite 1000
Atlanta, Georgia 30328-8187

