



April 29, 2010

Subject: Safety Recall 10V124000

Dear Customer:

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Heartland has decided that a defect which relates to motor vehicle safety exists in certain 2010-2011 North Trail and Trail Runner Travel Trailers. On the vehicles subject to this recall, the Federal Identification Label does not contain the correct Gross Axle Weight Rating (GAWR) information. The label states the GAWR for each axle to be 5,200 lbs. when the actual GAWR is 5,080 lbs. unknowingly overloading the trailer could drastically alter the handling characteristics of the trailer increasing the risk of an accident causing property damage or personal injury.

Heartland has enclosed the corrected label to remedy the situation.

At your earliest convenience, apply the new Federal Identification Label over top of the existing label. If you require assistance installing the labels, please make an appointment with your dealer and bring the unit to the dealership and they will install the labels at no cost to you.

If you have questions concerning this recall or if you need any assistance such as locating an authorized dealer or repair facility, please contact the **Warranty/Service Department** by email at 'parts@heartlandrvs.com', or by phone at 877-262-8032

If after receiving this notice you have questions you may contact Heartland RV at 877-262-8032, please have this letter and your VIN # available for prompt service.

After contacting your dealer or Heartland RV and you are still having problems getting your vehicle remedied or there has been an unreasonable delay in securing repairs, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Your safety and satisfaction is important to us and we regret any inconvenience this may cause you.

Respectfully
Heartland RV