

June 2010


### DEFECT NOTIFICATION

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act of U.S.A.

Prevost Car (Inc) decided that a defect which relates to motor vehicle safety exists in certain 2008, 2009 and 2010 models of X3-45 and H3 series coaches, plus XLII and VIP shells equipped with Ricon F9T-F wheelchair lifts.

On the vehicles listed below, it has been discovered that it is possible to operate the lift even though the restraint belt is not fully latched. It is of the utmost importance to inform the operator to "listen for the click and tug" and to affix the decal on the lift per enclosed instructions. For more information or help on how to perform this safety recall, contact your service manager or the nearest service center.

Model	VIN 
H3 coaches & VIP shells equipped with Ricon F9TF WCL Model Years: 2008, 2009, 2010	From 2PCH334988C71 <b>1096</b> up to 2PCH33490AC71 <b>1633</b> incl.
X3-45 coaches & XLII shells equipped with Ricon F9TF WCL Model Years: 2008, 2009, 2010	From 2PCG334938C72 <b>9405</b> up to 2PCG33494AC72 <b>9953</b> incl.

**CORRECTIVE ACTIONS:**

You must refer to the enclosed Safety Recall no. Sr10-19 and perform the stated procedure. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

**REPORTING REQUIREMENT:**

In order to verify and document the corrective action taken on your vehicle(s) pursuant to the requirements of the Federal Motor Vehicle Safety Regulations, we are enclosing a "**SAFETY RECALL CERTIFICATION**" sheet. When the vehicle(s) is (are) repaired, this (these) sheet(s) must be completed and returned to PREVOST CAR INC. head office.

**LABOR & PARTS REIMBURSEMENT:**

Prevost Car US (Inc) will reimburse you parts and labor incurred.

Federal laws require that you be informed of your right to notify the Department of Transportation if you are unable to have the defect remedied without charge. The address for this purpose is:

National Highway Traffic Safety Administration  
 1200 New Jersey Avenue SE  
 Washington, DC 20590  
 USA  
 Auto Safety Hotline: 1-888-327-4236  
 Teletypewriter (TTY): 1-800-424-9153  
<http://www.safecar.gov>

If any assistance is required, please contact your local distributor or Prevost Car US (Inc) service department.

We regret any inconvenience which this situation may cause you. However, we are concerned about your safety; rest assured that PREVOST CAR INC. is making all efforts to remedy the defect as quickly as possible in the interest of motor vehicle safety.

Truly yours,



Dominique Gagnon  
Technical Publication Supervisor