



MOTOR COACH
INDUSTRIES

April 21, 2010

«Customer_Name»
ATTENTION: TECH SERVICE DEPT/MAINT
«Address»
«Address_2»
«City», «State» «Zip»
«ctry»

SUBJECT: SAFETY RECALL OF RICON RESTRAINT BELT

Ref: **RICON NHTSA # 09E-060**
MCI NHTSA # 10V-114
TRANSPORT CANADA #TC 2010-082
MCI Service Bulletin 342

Attention Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act and the Canadian Motor Vehicle Safety Act.

Motor Coach Industries, Inc. (“MCI”) has decided that a defect which relates to motor vehicle safety exists in certain MCI D series coaches containing a Ricon F9 series cassette wheelchair lift. The Ricon wheelchair lift is equipped with a restraint belt that has an interlock feature designed to prevent the lift from operating if the belt tongue is not fully inserted and latched in the belt buckle. However, Ricon reports that, apparently due to a change in the switch used in the buckle for the interlock, the lift may operate even if the belt tongue is not fully inserted and latched in the belt buckle. If this were to occur, the wheelchair lift can operate and a wheelchair may not be adequately protected against movement, which could result in personal injury or property damage. Please see Ricon Corporation’s Part 573 Defect and Noncompliance Responsibility Report dated November 2, 2009, which is attached to the enclosed MCI Service Bulletin 342, for further information.

The vehicles that are subject to this notice are the following model year 2009 MCI D4000, 2008 – 2010 MCI D4500, and 2008 – 2010 MCI D4505 model coaches (last five VIN digits):

58204 – 58213	58215 - 58216	58430 – 58434	58473 – 58486	58492 – 58499
58508 – 58509	58511	58513 -58521	58523	58534 – 58535
58550 – 58557	58590 – 58599	58601 – 58607	58609 – 57630	58637

1700 EAST GOLF ROAD, SUITE 300
SCHAUMBURG, ILLINOIS 60173
847-285-2000 PHONE
866-624-2622 TOLL FREE
WWW.MCICOACH.COM

58639	58641	58643	58645	58647
58649	58651	58653	58655	58657
58659	58661 – 58674	58685	58687	58691
58741	58743	58746	58752	58775 – 58777
58811 – 58829	58838 – 58840	58861 – 58862	58879	58887 – 58889
58909	58911	58913	58915	58917
58949 – 58950	58961 – 58979	58992	59027 – 59046	59051 – 59052
59064 – 59069	59092 – 59098	59124 – 59127	59130 – 59132	59256 – 59260
59270	59276 – 59280	59300 – 59301	59346 - 59347	

MCI is conducting a recall to alert affected customers of the need to insure that the Ricon restraint belt is fully inserted and latched in the belt buckle, and to provide a Ricon warning decal and training DVD. Please see the enclosed MCI Service Bulletin 342 and its attachment for further information. The warning decal and training DVD will be provided at no cost to you.

MCI records indicate that you are the owner or operator of the following vehicle(s) included in this recall:

«Unit_Numbers»

MCI strongly urges you to apply the warning decal on your vehicle(s) and conduct the training in the Ricon DVD with your employees as quickly as possible.

You may contact the MCI Customer Service Line at 1-800-241-2947 if you have any questions about this recall campaign.

After contacting MCI Customer Service, if you are still unable to have the safety defect remedied without charge and within a reasonable time, you may submit a complaint:

For the U.S.:

The Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE.,
Washington, DC 20590;
or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

For Canada:
Road Safety and Motor Vehicle

1700 EAST GOLF ROAD, SUITE 300
SCHAUMBURG, ILLINOIS 60173
847-285-2000 PHONE
866-624-2622 TOLL FREE
WWW.MCICOACH.COM

Regulation Directorate
Transport Canada
Tower C, Place de Ville
330 Sparks Street
Ottawa, Ontario
K1A 0N5

or call the Transport Canada's Information Centre at 1-800-333-0371.

If you are the lessor of the vehicle(s) identified above, Federal law requires that you forward this notice by first class mail to the most recent lessee(s) known to you, within ten days of your receipt of this notice.

If you have sold or otherwise transferred the vehicle(s) identified above, please contact the MCI Customer Service Line at 1-800-241-2947 with all of the information you have regarding the current owner/operator of the vehicle(s).

If you had your vehicle repaired for this condition prior to receipt of this notice and incurred any costs, you may be eligible for reimbursement. Please contact the MCI Customer Service Line at 1-800-241-2947 for further information in that regard.

We regret the inconvenience this may cause you, but urge you to implement the recall procedures with respect to your vehicle(s) as soon as possible for your added safety and satisfaction.

Sincerely,

Motor Coach Industries
Warranty Department

Enclosure: MCI Service Bulletin 342