



Diamond Coach Corporation
2300 West 4th St
PO Box 489
Oswego, Ks 67356

March 15, 2010

Subject: Diamond Coach Recall RIC-10-2, NHTSA Campaign Number 09E-060(Ricon recall number)

Dear Diamond Coach Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Diamond Coach Corporation has decided that a defect which relates to motor vehicle safety exists in model year 2007-2009 VIP coaches fitted with Ricon FMVSS Public Use lifts manufactured between December 1, 2007 to December 18, 2009.

The restraint belt on these lifts was designed to prevent the lift from moving, unless the tongue of the belt is fully engaged and latched in the buckle. Ricon has discovered, however, that it is possible for the operator to insert the belt tongue into the buckle without fully engaging the latching mechanism. In this case, the restraint belt would appear to be latched, and the operator could run the lift. If the restraint belt tongue is not fully engaged into the restraint belt buckle, and latched, the lift may operate with an occupant on the platform. The user of the lift could be injured should the lift move without the restraint belt properly buckled.

Ricon will contact all affected customers and provide them with a warning decal and a DVD-based training aid to promote the "Click and Tug" campaign.

This Diamond Coach recall instructs you, the owner, to contact Ricon Corporation at your earliest convenience to remedy this issue. If you had this repair performed before you received the Ricon letters, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

Please contact Ricon to remedy these issues. Be sure to mention Ricon Recall numbers 09E-060.

Ricon Corporation – 800-322-2884

Daniel Mata – Recall Coordinator – ex 3374

***If, after contacting Ricon Corporation, your inspection and/or repair is not completed in a reasonable time and WITHOUT CHARGE you may notify:

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, D.C. 20590
888-327-4236 (TTY: 1-800-424-9153) or www.safercar.gov

If any other assistance is needed for these issues, feel free to contact Diamond Coach at 1-800-442-4645

Extension 14 – Will Tucker – Engineering Manager
Extension 21 – Jimmy Jarman – Customer Service/Warranty Administrator

Sincerely,

Dick Seybolt
President / CEO
Diamond Coach Corporation