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By Recall Mgt Div. at 3:35 pm, Mar 18, 2010

**Important Safety Recall Notice
Subaru Recall Campaign WVO-25
NHTSA Recall No. 10V-108
March 2010**



Subaru of America, Inc.
Subaru Plaza
P.O. Box 6000
Cherry Hill, NJ 08034-6000
800-782-2783
www.subaru.com

Dear Subaru Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Subaru of America, Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2010 model year Subaru Tribeca vehicles.

DESCRIPTION OF THE SAFETY DEFECT

Subaru has determined that the door latch cables located inside your vehicle's driver and front passenger doors were improperly positioned during production. As a result, a cable can catch in the door glass regulator when a window is opened or closed. Should that occur, it may unlatch the door, causing it to come open unexpectedly when you raise or lower the window.

DESCRIPTION OF THE SAFETY HAZARD

If a door were to unlatch, it could open suddenly and without warning. That poses a risk of occupant ejection as well as a risk that the driver may become distracted, leading to a crash. This condition may also result in the failure of a door latch to operate, in which case you will be unable to open the door to exit your vehicle.

REPAIRS

To correct this condition, Subaru will reposition and secure the latch cable in both front doors. This repair will be performed at no cost to you.

WHAT YOU SHOULD DO

You should immediately contact your Subaru Dealer for an appointment to have the door latch cable repositioned.

There are two important precautions you should take until this repair has been performed:

- **Do not operate the front door windows.** This will eliminate the risk associated with this condition.
- Always wear your seatbelt.

Please note that this condition can occur even if the doors are locked.

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HOW LONG WILL THE REPAIR TAKE?

The actual time to reposition and secure both front door latch cables is approximately 30 minutes. However, it may be necessary to leave your vehicle for a longer period of time on the day of your scheduled appointment to allow your dealer flexibility in scheduling.

Please present this letter to your Subaru Dealer at the time this repair procedure is performed.

CHANGED YOUR ADDRESS OR SOLD YOUR SUBARU?

If you have moved or sold your vehicle, please complete the enclosed prepaid postcard and mail it to us.

IF YOU NEED FURTHER ASSISTANCE:

To locate the nearest Subaru Dealer you can access our website at www.subaru.com and select "Find a Dealer".

If you need additional assistance, please contact us directly:

- Telephone: 1-800-SUBARU3 (1-800-782-2783) Monday through Thursday between 8:30 a.m. and 7:00 p.m. EST and Friday between 10:30 a.m. and 5:00 p.m. EST.
- E-mail: Go to www.subaru.com and select "Contact Us".
- U.S. Postal mail: Write us at Subaru of America, Inc.,
Attn: CDS Department, P.O. Box 6000, Cherry Hill, NJ 08034-6000.

Please contact us immediately if the dealer fails or is unable to make the necessary repairs free of charge.

You may also contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, West Building, Washington, DC 20590 or call the toll free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov> if you believe the dealer has failed or is unable to remedy your vehicle without charge within a reasonable amount of time.

Your continued satisfaction with your Subaru is important to us. Please understand that we have taken this action in the interest of your safety and your vehicle's proper operation. We sincerely apologize for any inconvenience this matter may cause and urge you to schedule an appointment as soon as possible to have this repair performed.

Sincerely,
Subaru of America, Inc.

Notice to Lessors

Under Federal law the lessor of a vehicle who receives this letter must provide a copy of it to the vehicle lessee(s) within 10 business days from receipt. The lessor must also keep a record of the lessee(s) to whom this letter is sent, the date sent, and the applicable vehicle identification number (VIN). (For the purposes of this section, a lessor means a person or entity that in the last twelve months prior to the date of this notification has been the owner, as referenced on the vehicle's title, of any five or more leased vehicles. A leased vehicle is a vehicle leased to another person for a term of at least four months.)