



Navistar, Inc.
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navistar.com



A NAVISTAR COMPANY

SAFETY RECALL G-10506

APRIL 2010

Dear INTERNATIONAL® Customer,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Navistar has decided that a defect which relates to motor vehicle safety exists in certain 1300, 3200, 4000, 5000, 7000, 8000, 9000, CXT, MXT, LoneStar, and ProStar model trucks built 4/23/08 thru 3/15/10 with feature code 08WBW or 08899 jump start stud.

REASON FOR THIS RECALL

Corrosion on the jump start stud may cause an electrical short between the stud and battery box possibly resulting in a vehicle fire without warning.

RISK TO MOTOR VEHICLE SAFETY

A vehicle fire may result in property damage, personal injury, or death.

A final remedy for this defect has not yet been determined. You will be notified again when the final remedy is available.

In the interim, Navistar is authorizing the removal of the jump start stud and connecting cable from all suspect vehicles.

ACTIONS YOU SHOULD TAKE

Navistar's records indicate that you own a vehicle involved in this campaign. The vehicle is identified on the enclosed card.

If you own this vehicle, please schedule an appointment with any INTERNATIONAL® dealer to have the jump start stud assembly removed. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.internationaltrucks.com>.

Dealers have instructions to repair your vehicle. The repair will be performed free of charge and will take approximately 45 minutes to complete.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this campaign.

IF YOU NEED FURTHER ASSISTANCE

If you believe that Navistar has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9152); or go to <http://www.safercar.gov>.

REIMBURSEMENT ELIGIBILITY

If you have previously paid for repairs as a result of this defect, you may be entitled to recovery of those expenses if they occurred 3/15/09 thru 4/16/10. Contact your INTERNATIONAL® dealer with your original repair documentation with proof of payment and the service advisor will determine what, if any, of the repair costs will qualify for reimbursement. You may also submit a claim yourself using the enclosed Request for Reimbursement card.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

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