



March 29, 2010

"SAFETY RECALL NOTICE"
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
RECALL NO: 10V-099

Trans Tech Bus School Bus and Multi-Function School Activity Buses (MFSAB)
National Highway Traffic Safety Administration assigned Recall #: 10V-099
Trans Tech Bus Recall #: 10V-099

Vehicle VIN number:
Customer Name:
Customer Address:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Trans Tech Bus (Trans Tech) has decided that a defect, which relates to motor vehicle safety, exists on certain vehicles it manufactured between May 1, 2009 and October 19, 2009. The units affected by this recall are certain 2009 Handicap Accessible School buses Equipped with Ricon Wheel Chair Lift "L- Models" S and K series.

It has been determined that the defect exists specifically, on Ricon Wheel Chair lift "L- Models" S and K Series with serial numbers in the range between **227703 to 252585**.

What the safety concern is:

The defect exists with the operating software of the wheel chair lift. When a wheel chair lift is being operated and the "UP" button is being pressed to lift the occupant into the vehicle and the operator releases the "UP" button while the lift is still in motion, the lift may continue to move and eventually initiate stowage, which could in turn tilt the platform prematurely. In the event that the wheel chair lift operator releases the "UP" button, the ambulatory passenger or a person in a wheel chair during operation may be tipped backwards onto the vehicle platform if the user is backing into the lift from inside the vehicle. A Standee could lose his or her balance if they were positioned fully or partly on the inner barrier when the platform is raised. Either condition could result in personal injury



7 LAKE STATION ROAD

WARWICK, NY 10990

PHONE: (845) 988-2333



What Trans Tech Bus will do?

Currently Ricon is designing a software solution however it is not available, customers will be required to take their vehicles to an authorized Ricon Dealer or repair agent in order to have the recall performed. Until the software solution is available TCI on behalf of Ricon, will provide customers with a bulletin outlining proper wheelchair lift operation and will ship customer's a DVD-based training aid to promote proper lift operation. TCI will supply customers with the training aids on behalf of Ricon Corporation at no cost. TCI will assist all customers with scheduling repairs and locating authorized repair facilities.

Address or ownership change:

Please notify us of any change in vehicle ownership or if you have changed your address.

What we are requesting you do:

Transportation Collaborative is requesting that you (the end user) inspect the Ricon wheel chair lift located at the rear of the vehicle for the equipment serial number and report that number to TCI or, contact TCI at 845-988-0419 to arrange for inspection and scheduling of the repair by an authorized facility.

TCI will assist all customers with scheduling repairs and locating authorized repair facilities.

Upon completion of the vehicle inspection please have the prepaid response card filled out and sent back to Transportation collaborative:

Transportation Collaborative, Inc.
Warranty Department
7 Lake Station Road
Warwick, NY 10990

If you have already paid for this repair:

If you paid to have this service done before the date of this letter, please contact Trans Tech Bus for reimbursement. Please refer to the enclosed letter for recall service and contact information.





If you have any questions:

Trans Tech Bus customer service/warranty department will be happy to assist you with any questions.

Call: 845-988-0419
FAX: 845-988-0322

Complaints may be sent to the Administrator, National Highway Traffic Safety Administration at 1200 New Jersey Avenue SE. Washington, and D. C. 20690. NHTSA's Auto Safety Hotline toll-free number for complaints is 1-888-327-4236.

Thank you for your attention to this important matter, we regret any inconvenience this recall may have caused.

Sincerely,

Jose Vazquez
Trans Tech Bus



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REQUEST FOR WARRANTY/RECALL REPAIR REIMBURSEMENT

7 Lake Station Road, Warwick New York 10990

FOR PROMPT ACTION, PLEASE FAX REQUEST TO (845) 988-0324

SEND ALL PAGES FOR REIMBURSEMENT

WARRANTY/RECALL REPAIR REIMBURSEMENT REQUEST

Distributor Name	Address	City	State	Zip
Phone	FAX	E-Mail		

Vehicle Type: _____

Body Job Number	VIN (all digits):	Odometer	Date of Request
Customer Name:		Date of Manufacture	
Customer Address:		Date of Delivery	
City	State	Zip	Phone # FAX

Description of Defect or Complaint, Cause and Correction Requested

Defect Code	Flat Rate Labor Hours	Labor Rate	Labor Cost	Sublet Shop Name	Attach copy of parts house invoice if not a TCI part.		
Part Number	Description			Quantity	Cost Each	Total Cost	Notes

Disposition by Factory

Authorized By: _____

Denied By: _____

Date: _____

Total Parts: _____

Total Labor _____

Total Amt. Requested _____

Amount Denied _____



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